

Welcome to BOV Mobile Banking

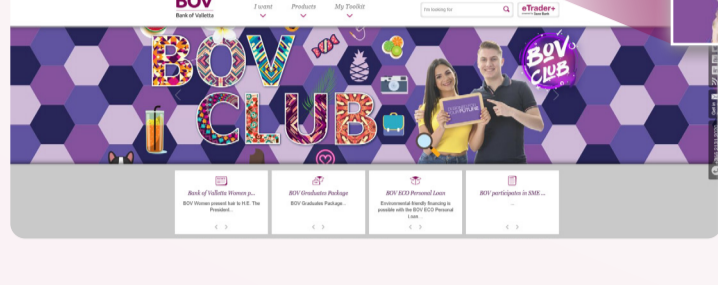
easy steps for updating your app

1. Update the **BOV Mobile App** on your smartphone through either the Apple Store or Google Play Store

Available on the App Store

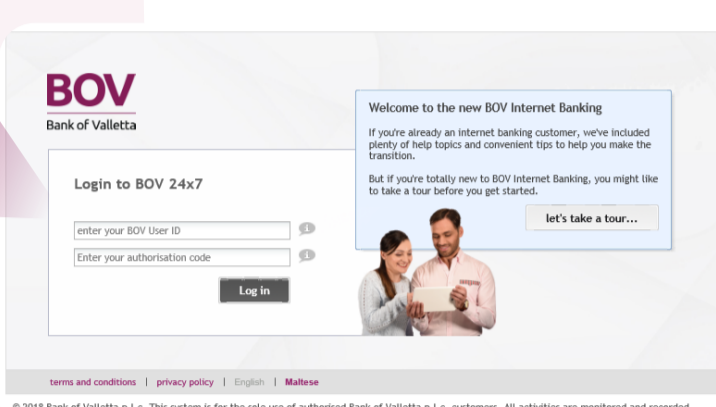


GET IT ON Google Play

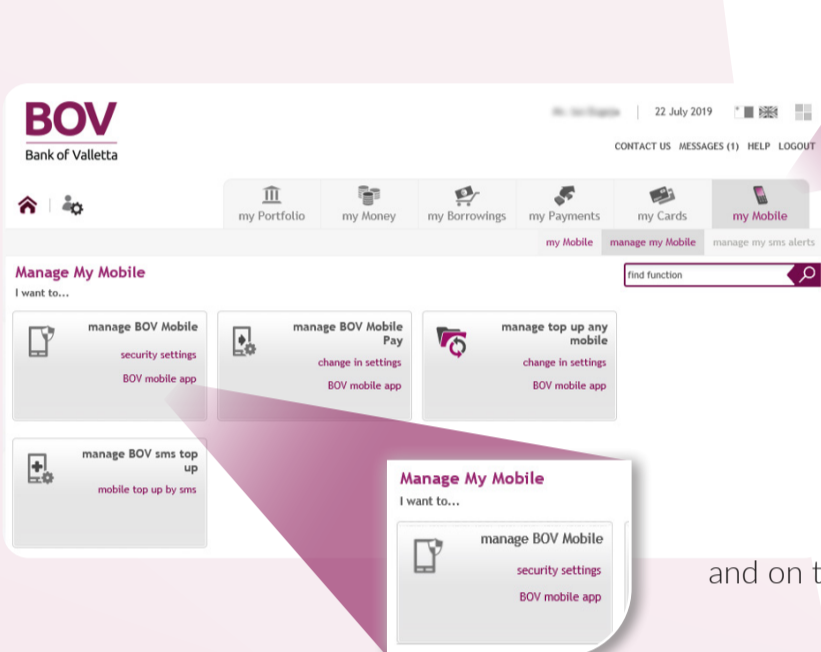


2. Access **BOV Internet Banking** by clicking on the **BOV Internet Banking login** on bov.com

3. Login to BOV Internet Banking by entering your **BOV User ID** and the **Authorisation code** provided on your Securekey



4. Click on the **my Mobile** tab

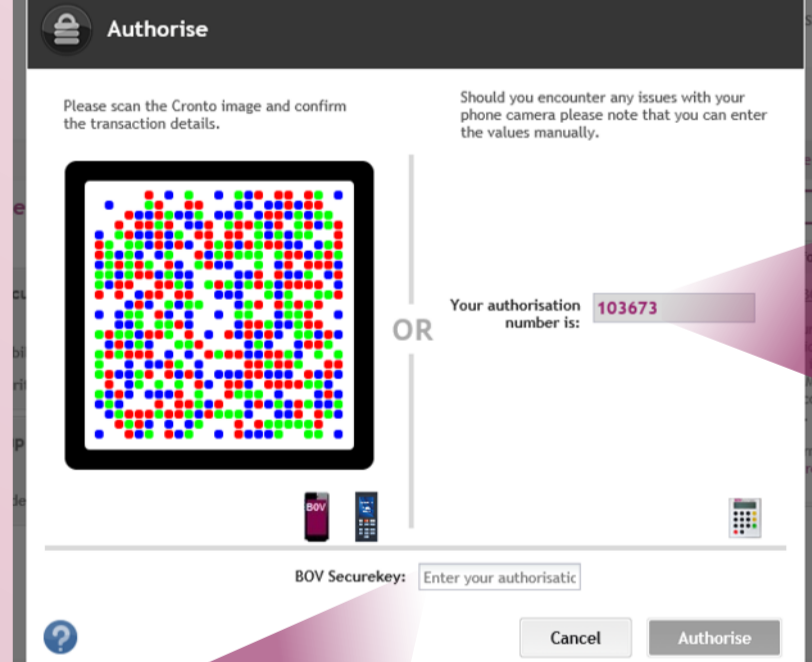


and on the **manage BOV Mobile**

- have forgotten your pin
- want to change your pin for
- keyed in your pin wrongly 3 times consecutively and subsequently your pin was blocked
- Send activation code
- use this function if you:
 - received an activation code from BOV, but did not use it within one hour of receipt and the activation code consequently expired.
 - are a corporate user and you need to start using BOV Mobile Services
- You will be asked to select a BOV Mobile pin upon login
- Register new phone
- use this function if you:
 - are switching from a non-smartphone to a smartphone
 - have changed your smartphone
- You can reuse your existing BOV Mobile pin

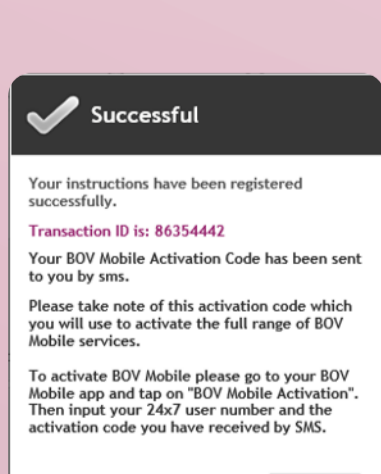
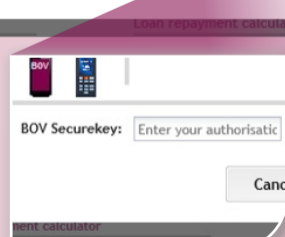
5. Confirm your Mobile phone is correct, and click on **Send Activation Code**. Click on **Next** to continue

6. Confirm that all details are correct and press **Authorise**



Your authorisation number is: 103673

7. On your **BOV Securekey** insert the Authorisation number presented and on the BOV Internet Banking page insert the code generated by the **BOV Securekey**



8. A popup will appear confirming that your request has been successfully registered. An **Activation Code** will be received via SMS

9. Enter your **UserID** and the **Activation Code** which you have received by SMS. Press **Activate now**. This will activate your mobile and you can start using your BOV Mobile App

