

BOV ACCEPT

DATA PROTECTION

In terms of the Data Protection Act (Chapter 440 of the Laws of Malta), the Bank will process the above data and any other data which you subsequently give to the Bank in any manner, for the following purposes, namely;

- To give you statement and provide its products and services;
- For internal assessments and analysis (including credit and/or behaviour scoring, market and product analysis);
- For the detection and prevention of fraud and other criminal activity which the Bank is bound to report;
- To develop and improve the Bank's products and services;
- For the direct mailing, such as to inform you, by mail, telephone, fax, e-mail or other electronic means, about other products and services supplied by the Bank, its subsidiaries, associates, agents and by other carefully selected third parties, and for research purposes.

Please note that your personal data may be disclosed to or exchanged with all employees of the Bank, its subsidiaries, associates and agents, including third parties entrusted with bulk mail, for the above purposes only.

You have the right to request the Bank to inform you about the personal data held about you that is processed and to request its correction where necessary. Furthermore, please inform us in writing if you do not wish that we process your personal data for purposes of direct marketing. Whilst the Bank may periodically request you to re-confirm the above data, you should inform the Bank immediately if such data has changed.

The Bank reserves the right to terminate the Merchant Agreement and withdraw the POS facility should the level of turnover not cover the costs for operating this service.

Whilst there is no installation or maintenance fee, the Bank may charge the merchant a fee if it is found that more than one site visit is necessary for the installation and maintenance of the service due to shortcomings from the merchant's side.

The smart choice for efficient electronic payments

Merchant Services

Nowadays people are making more use of plastic money in order to enjoy the convenience and flexibility this payment method offers.

Payment Solutions

Whether operating through a retail outlet, via mail order or through your website, Bank of Valletta offers a number of customised solutions to suit your business requirements.

The BOV electronic Point of Sale (ePOS) terminal can be used as either a stand alone desktop solution or directly interfaced to any retail system thereby increasing efficiency and eliminating keying in errors.

Various modes of connectivity channels, such as normal land lines, broadband and GPRS are also available to further afford flexible solutions to our merchants as well as to reduce costs since our new generation terminals can be connected to a normal internet connection.

Bank of Valletta also offers a number of on-line payment solutions to support online business.

Merchant Utilities

Daily reports are made available online to assist you with reconciling card payments. These can be viewed electronically through the Bank's Internet Banking system.

ePOS transactions may also be viewed, in real-time mode, through the BOV Accept portal, thus giving you more control of your business transactions.

Merchant Support

Bank of Valletta operates a 24-hour, seven days a week Merchant Help Desk to assist you with any queries you may have.

The next step...

Simply complete and return the attached application form to any one of our branches or via mail to:

Bank of Valletta p.l.c.

Cards Business Department
BOV Centre, Triq il-Kanun,
Santa Venera SVR 9030

Upon receipt of the application, one of our Merchant Relationship Officers will contact you to set up a meeting to install the ePOS terminal and deliver free on-site training.

FOR MERCHANT ESTABLISHMENT

NAMES IN FULL

DATE

FOR OFFICE USE ONLY

BRANCH MANAGER'S RECOMMENDATION - RUBBER STAMP AND SIGNATURE

RAISED BY

STAFF NAME

DIRECT LINE

MERCHANT NO.

MERCHANT CATEGORY CODE

TERMINAL I.D.

COMMISSION RATES

BOV CARDS

%

SEPA CARDS

%

NON-SEPA CARDS

%

JCB

%

BOV
Bank of Valletta

Bank of Valletta p.l.c.
Cards Business Department
BOV Centre
Triq il-Kanun,
Santa Venera SVR 9030 - Malta
Tel: 2124 4585 - Fax: 2275 3587

CS 33 (05/2017) 60



ESTABLISHMENT APPLICATION FORM

ESTABLISHMENT NAME		FOR OFFICE USE	
<input type="text"/>			
ESTABLISHMENT ADDRESS		CORRESPONDENCE MAILING ADDRESS	
<input type="text"/>		<input type="text"/>	
TELEPHONE NUMBERS			
ESTABLISHMENT NO.	OFFICE NO.	FAX NO.	MOBILE NO.
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
EMAIL ADDRESS			
<input type="text"/>			
CONTACT PERSON TO BE CONTACTED BY CARDS BUSINESS DEPARTMENT			
<input type="text"/>			
OUTLET OPENING HOURS		VAT NO.	
<input type="text"/>		<input type="text"/>	
COMPANY NAME		CO. REG. NO.	
<input type="text"/>		<input type="text"/>	
A corporate application must be submitted together with an original Board Resolution			
DIRECTOR NAME		ID. NO.	
<input type="text"/>		<input type="text"/>	
<input type="text"/>		<input type="text"/>	
<input type="text"/>		<input type="text"/>	
<input type="text"/>		<input type="text"/>	

SOLE TRADER	ID CARD NO.
<input type="text"/>	<input type="text"/>
DO YOU ALREADY HAVE A BOV ACCEPT CARD ACCEPTANCE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO	
IF YES KINDLY LIST YOUR EXISTING OUTLET/S	
<input type="text"/>	
STATE THE NATURE OF YOUR BUSINESS	
<input type="text"/>	
BANKERS	BOV ACCOUNT TO BE CREDITED
<input type="text"/>	<input type="text"/>
APPLICATION WILL ONLY BE ACCEPTED IF PROCEEDS ARE CREDITED TO A BOV ACCOUNT	
24X7 SERVICE USER ID.	<input type="checkbox"/> MERCHANT STATEMENTS CAN BE ACCESSED VIA 24X7 SERVICES. KINDLY TICK BOX IF 24X7 IS HELD IN THE NAME OF A THIRD PARTY
<input type="text"/>	
WHAT CONNECTION WILL THE EPOS TERMINAL USE	
<input type="checkbox"/> DIAL-UP	SERVICE PROVIDOR <input type="text"/>
<input type="checkbox"/> BROADBAND	SERVICE PROVIDOR <input type="text"/>
BOV ACCEPT WEB PORTAL	
The BOV Accept Web Portal is a value added tool available free of charge to BOV merchants to monitor transactions processed through the BOV EPOS Terminals.	
<input type="checkbox"/> TICK HERE IF INTERESTED	
IF YES KINDLY LIST THE NAME, SURNAME & ID CARD NUMBER OF THE AUTHORISED PERSONNEL WHO WILL BE GRANTED ACCESS TO VIEW BOV EPOS TRANSACTIONS	
<input type="text"/>	