



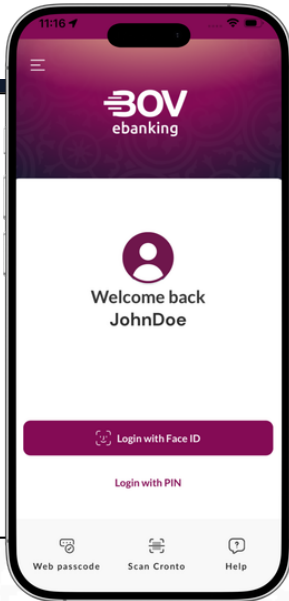
# How to view transaction history

---

## IMPORTANT INFORMATION

- Same functionalities are found on both BOV's mobile and internet banking platforms.
- BOV will NEVER ask for your card details, PIN, verification codes, or passwords via SMS, phone call, or email with links. DO NOT share these details or click on any links sent to you. BEWARE of urgent requests and always contact the Bank directly if in doubt.

## How to view account transactions

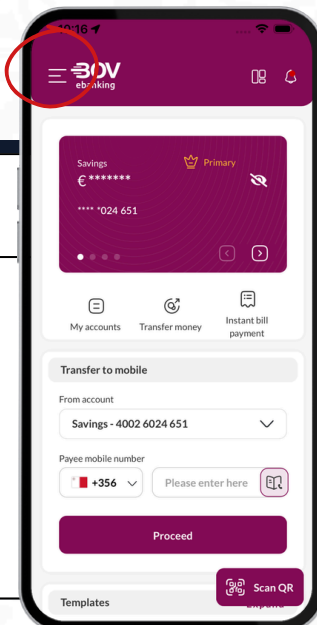


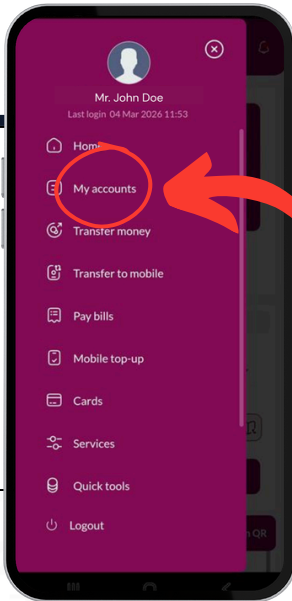
1

Open the BOV ebanking application and log in by using your biometric or PIN (the PIN you created).

2

Click on the side-bar menu.





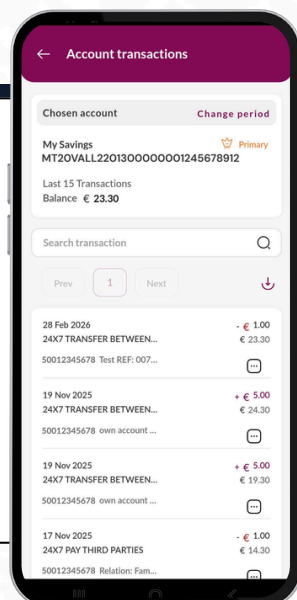
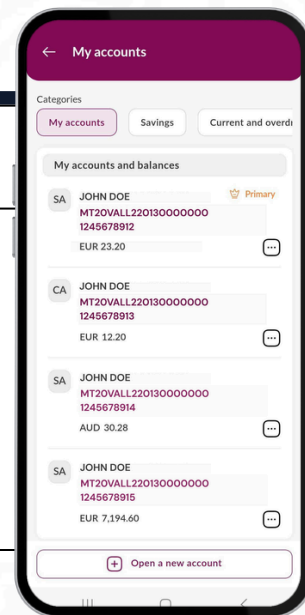
3

Go to 'My accounts'.

4

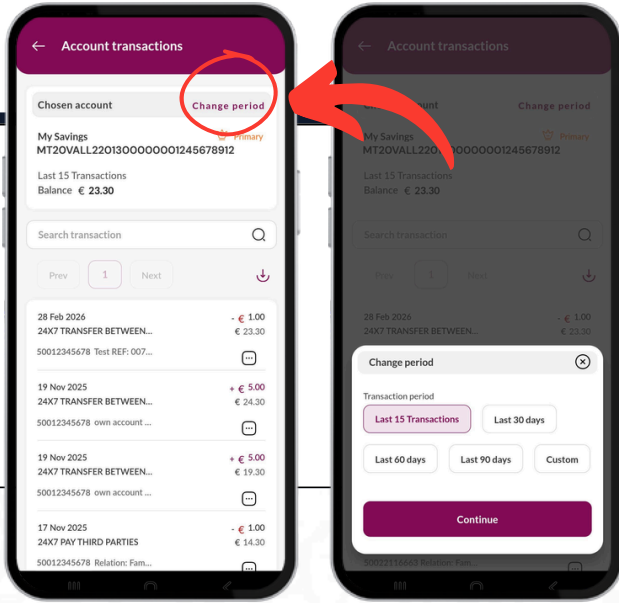
You will be able to view all of your accounts.

Choose the account you'd like to view the transactions of and click on it.



5

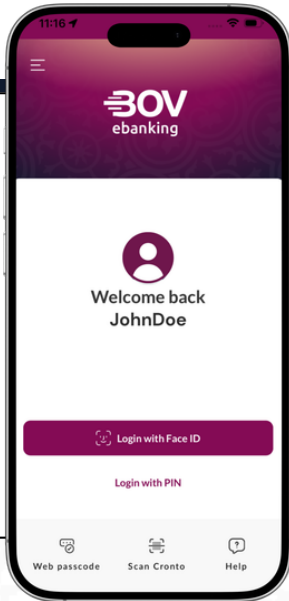
The last 15 transactions will be visible.



6

You also have the option to change the transaction period by clicking on **'Change period'**.

## How to view credit card transactions

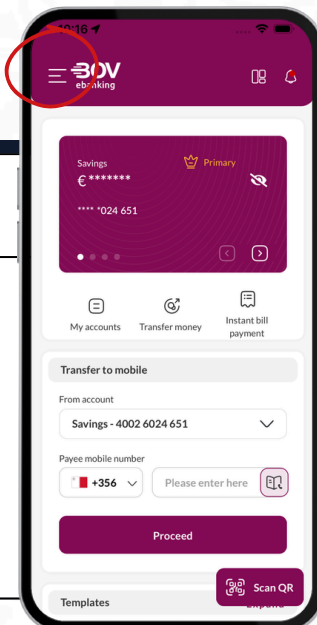


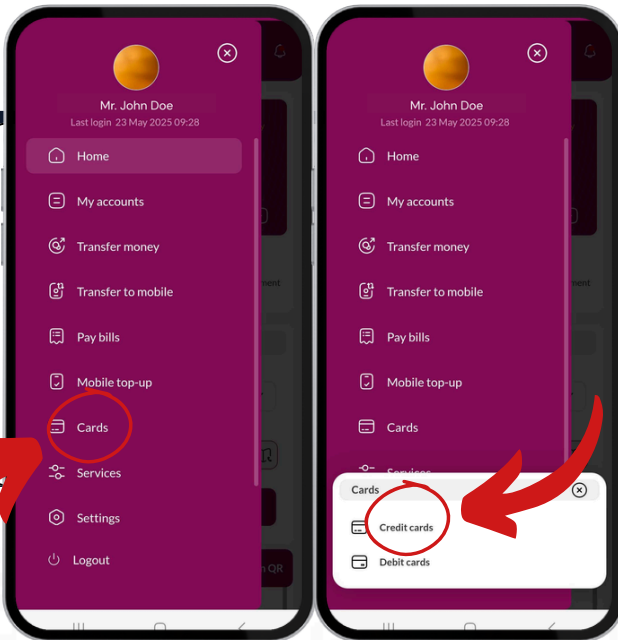
1

Open the BOV ebanking application and log in by using your biometric or PIN (the PIN you created).

2

Click on the side-bar menu.



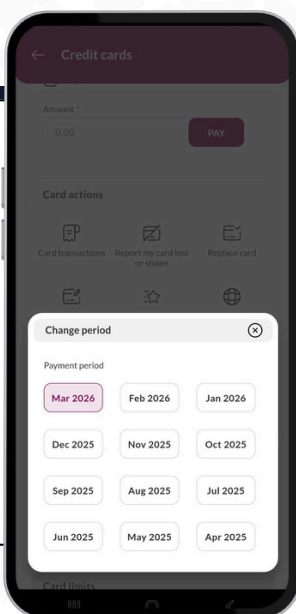
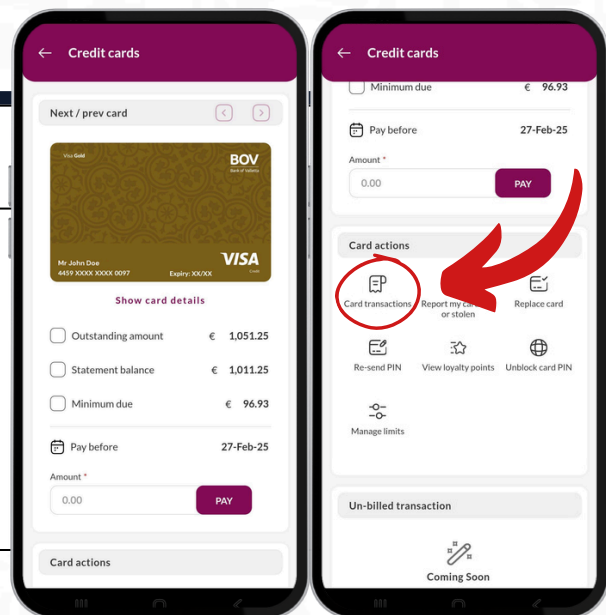


3

Click on **'Cards'** and go to **'Credit cards'**.

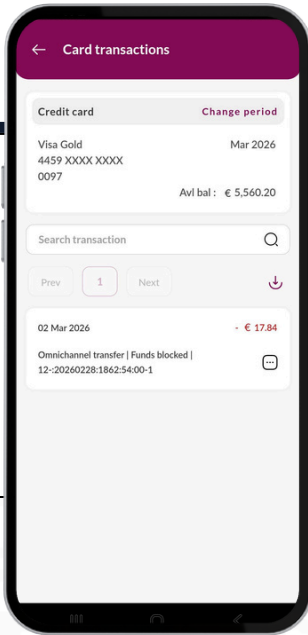
4

Scroll down and go to **'Card transactions'**.



5

Choose the month you wish to view transactions for.



6

All the transactions made in that month will be visible.