

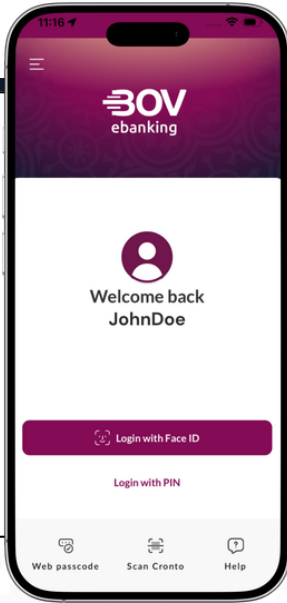
# How to manage daily limits

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## IMPORTANT INFORMATION

- Same functionalities are found on both BOV's mobile and internet banking platforms.
- To increase the limit beyond the default app limit, you can send a message through the inbox.
- BOV will NEVER ask for your card details, PIN, verification codes, or passwords via SMS, phone call, or email with links. DO NOT share these details or click on any links sent to you. BEWARE of urgent requests and always contact the Bank directly if in doubt.

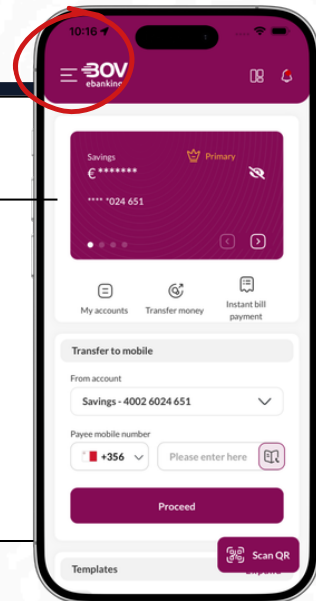
1



Open the BOV ebanking application and log in by using your biometric or PIN (the PIN you created).

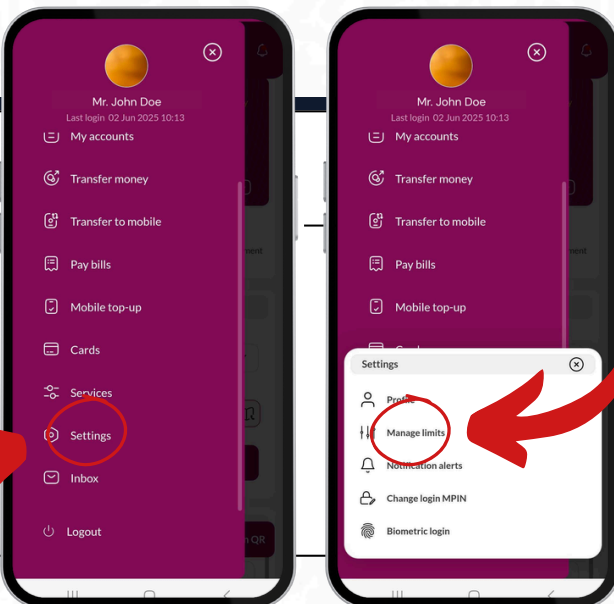
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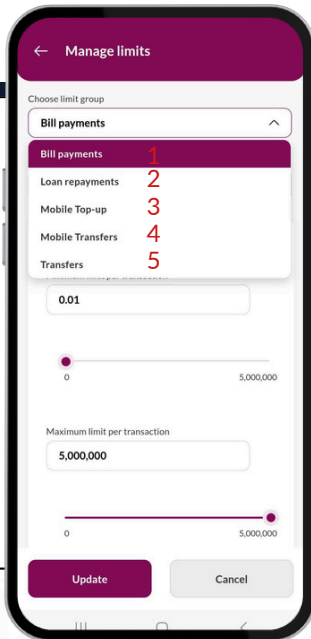
Click on the side-bar menu.



3

Click on **'Settings'** and go to **'Manage limits'**.





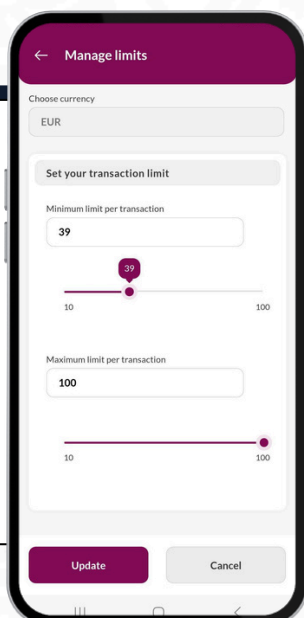
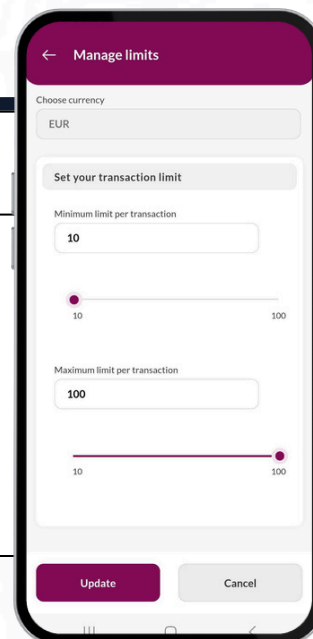
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Choose the type of transactions you would like to manage the limit for. There are 5 options:

1. Bill payments
2. Loan repayments
3. Mobile top-up
4. Mobile transfers
5. Transfers

5

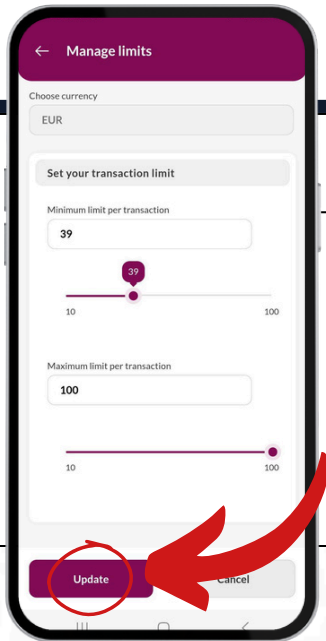
After choosing the type of transaction you would like to manage the limit for, you can set the transaction limits.



6

You can either use the slider or manually input the desired the limit.

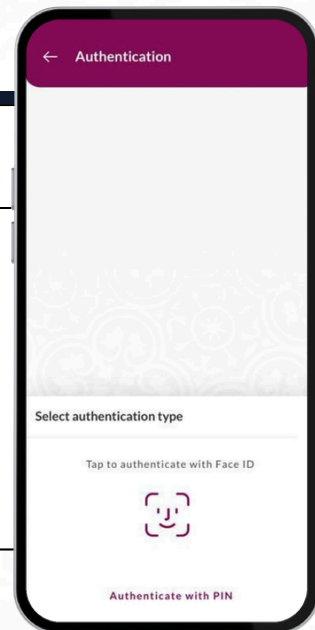
7



When you're ready, click on 'Update'.

8

Authenticate the change in limit either by biometric or by using your PIN.



9

Your change in limits were successful.

