

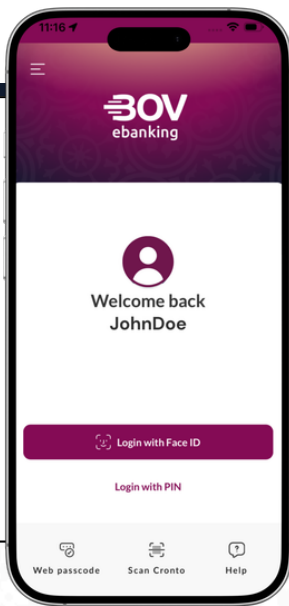
How to make a transfer

IMPORTANT INFORMATION

- Same functionalities are found on both BOV's mobile and internet banking platforms.
- BOV will NEVER ask for your card details, PIN, verification codes, or passwords via SMS, phone call, or email with links. DO NOT share these details or click on any links sent to you. BEWARE of urgent requests and always contact the Bank directly if in doubt.

Transfer between own accounts

1

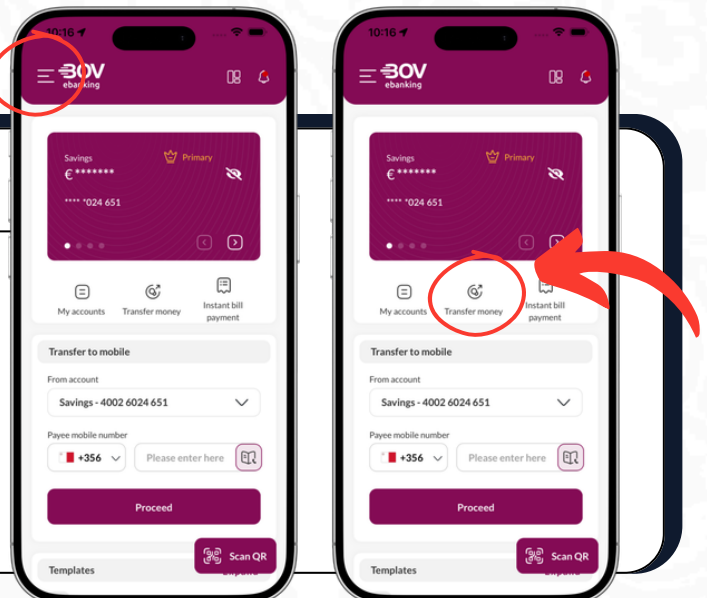


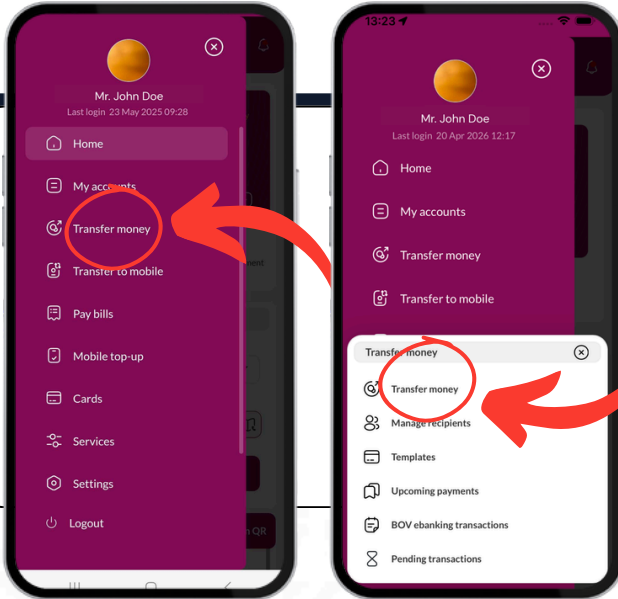
Open the BOV eBanking application and log in by using your biometric or PIN (the PIN you created).

2

Click on the side-bar menu or else you can use the short cut found in your dashboard.

If you use the shortcut, you can skip to Step 4.



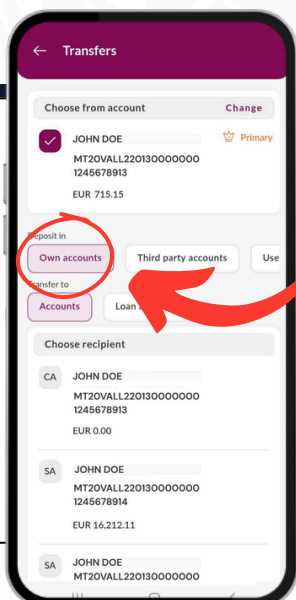
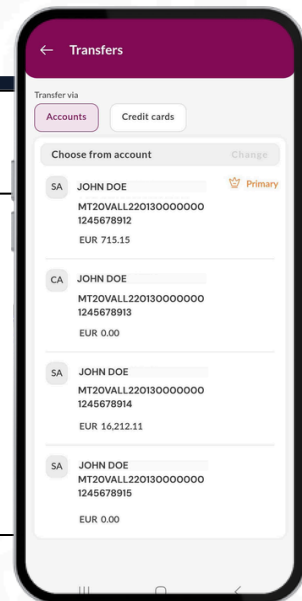


3

Go to 'Transfer money'.

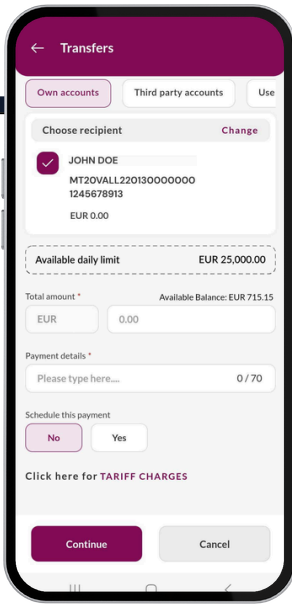
4

Choose the account or credit card that you would like to withdraw money from.



5

Click on 'Own accounts'.



6

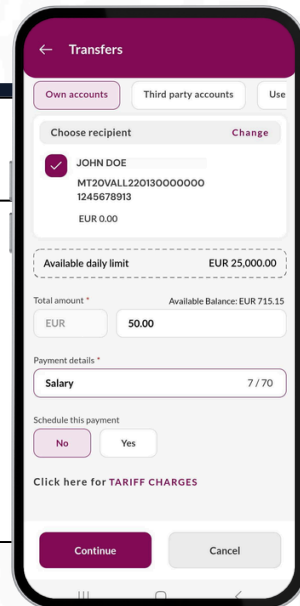
Choose the account you would like to deposit money into.

This can either be a Savings, Current or Loan account.

If you would like to deposit to your credit card, follow the *'How to make a Credit Card payment'* Guide.

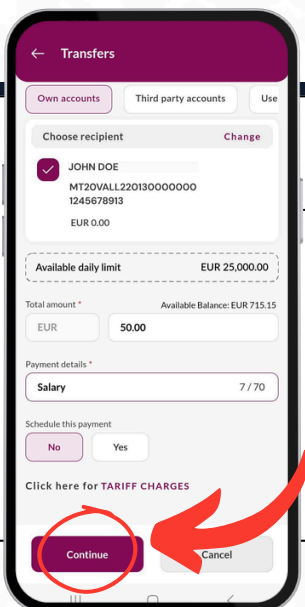
7

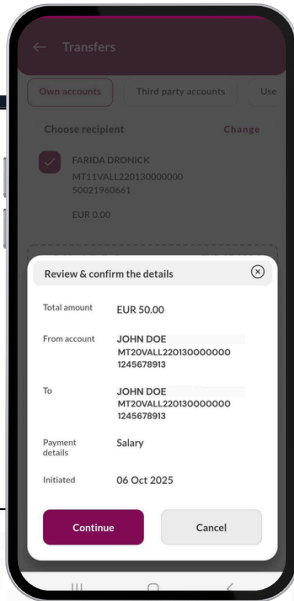
Input all the required details in the fields.



8

Click on **'Continue'**.





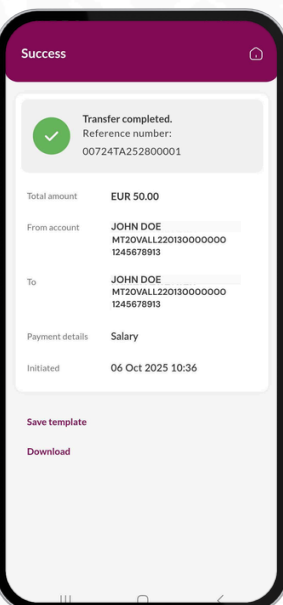
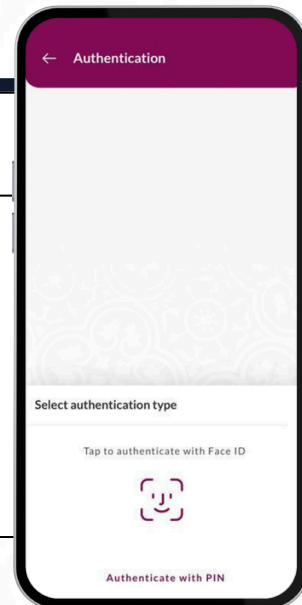
9

Review and confirm the details of the transaction.

Click on '**Continue**' to proceed or '**Cancel**' to go back.

10

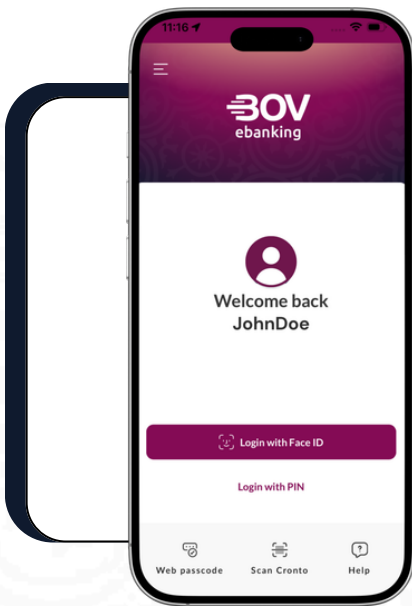
Authenticate the transaction.



11

Your transaction was successful.

Transfer to third party



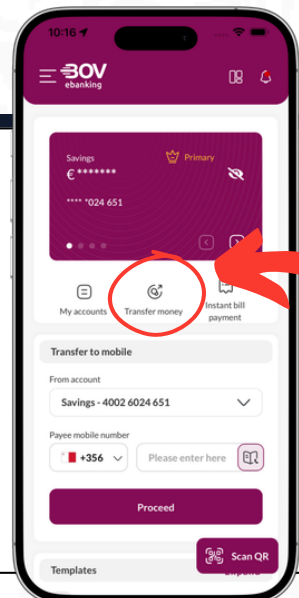
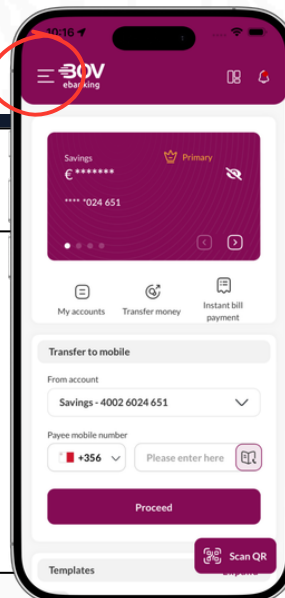
1

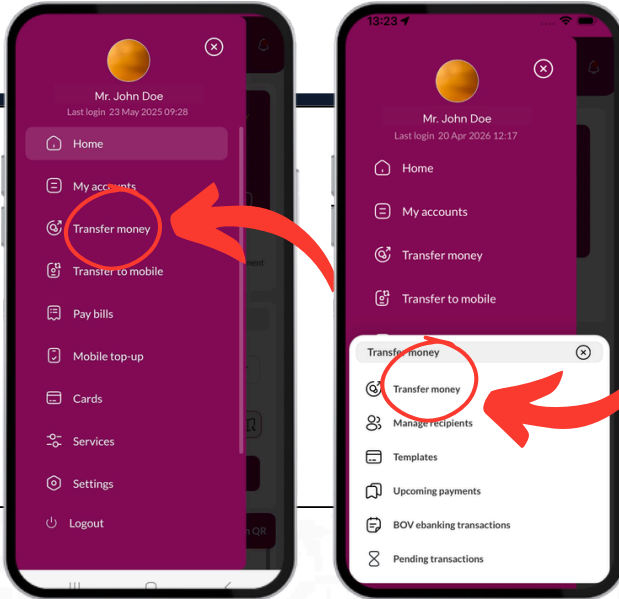
Open the BOV eBanking application and log in by using your biometric or PIN (the PIN you created).

2

Click on the side-bar menu or else you can use the short cut found in your dashboard.

If you use the shortcut, you can skip to Step 4.



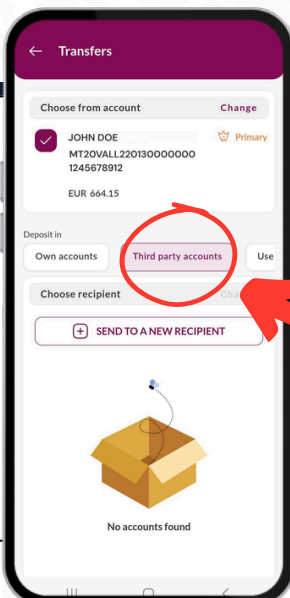
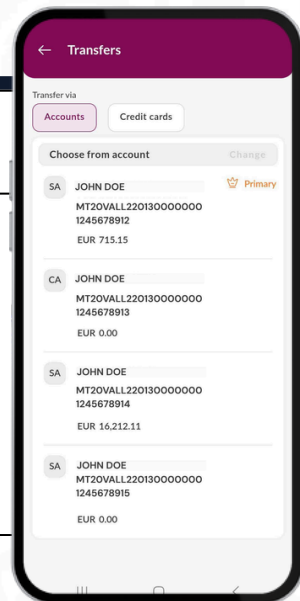


3

Go to 'Transfer money'.

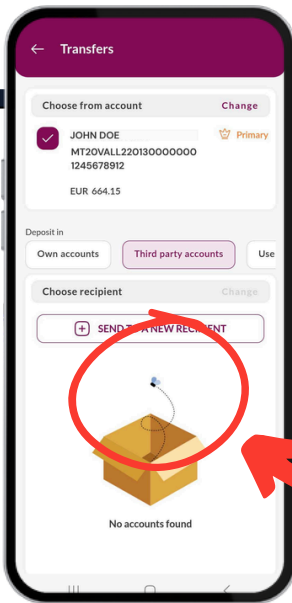
4

Choose the account or credit card that you would like to withdraw money from.



5

Click on 'Third party accounts'.



6

If you have saved recipients, you will find them listed.

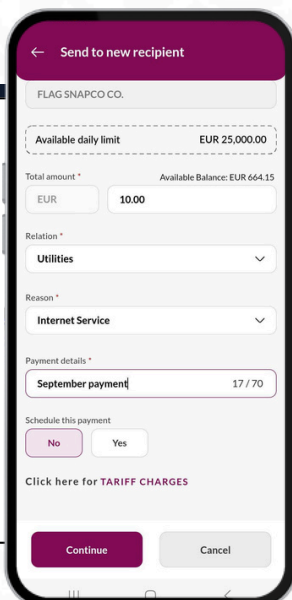
If you don't have any saved recipients or you would like to send a payment to a new recipient, click on **'Send to a new recipient'**.

If you would like to deposit to your credit card, follow the **'How to make a Credit Card payment'** Guide.

7

Insert the IBAN or BOV Account Number of the recipient and click on **'Enter'**.

If you have inputted an IBAN, you will be required to fill in mandatory fields depending on the country of the bank.



8

Input all the required details in the fields and enter the Full Name and Surname.

9

*In case of Verification of Payee (VOP), additional fields may need to be filled in.

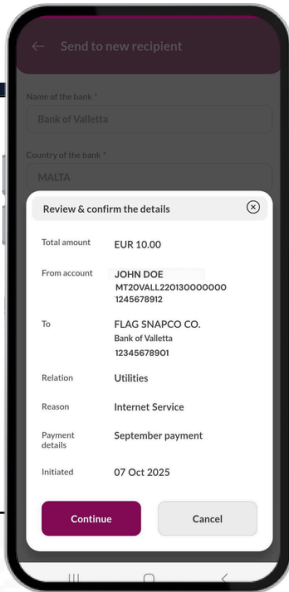
10

Click on 'Continue'.

11

Verification of Payee (VOP) is done automatically.

- If there is an exact match between the information you entered and the recipients data, you are redirected to the '**Review and Confirm screen**'.
- If there is a partial match or the information you entered does not match with the recipients data, we recommend to check the details you entered and/or proceed.



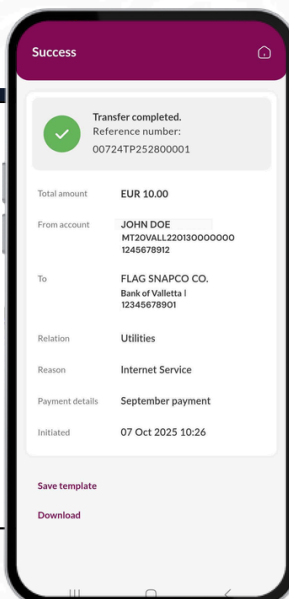
12

Review and confirm the details of the transaction.

Click on '**Continue**' to proceed or '**Cancel**' to go back.

13

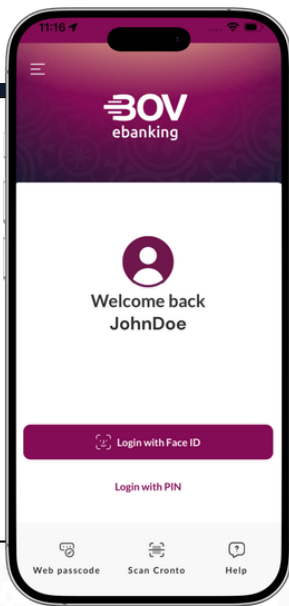
Authenticate the transaction.



14

Your transaction was successful.

Transfer using templates



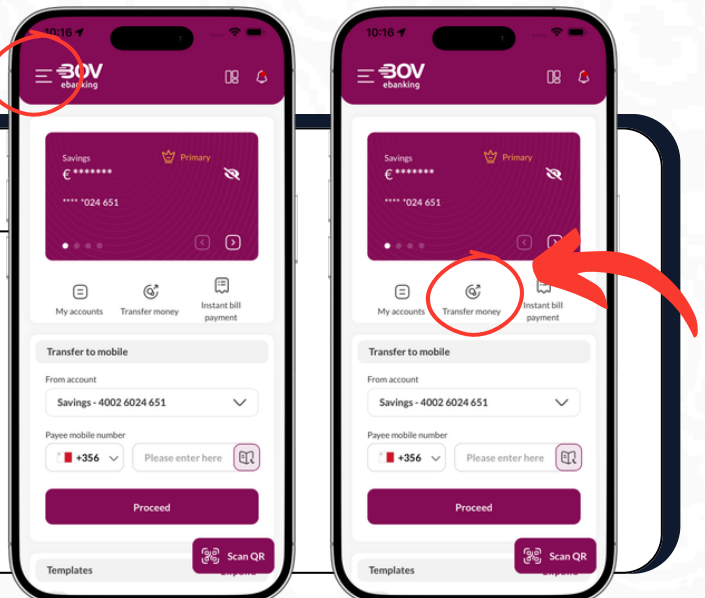
1

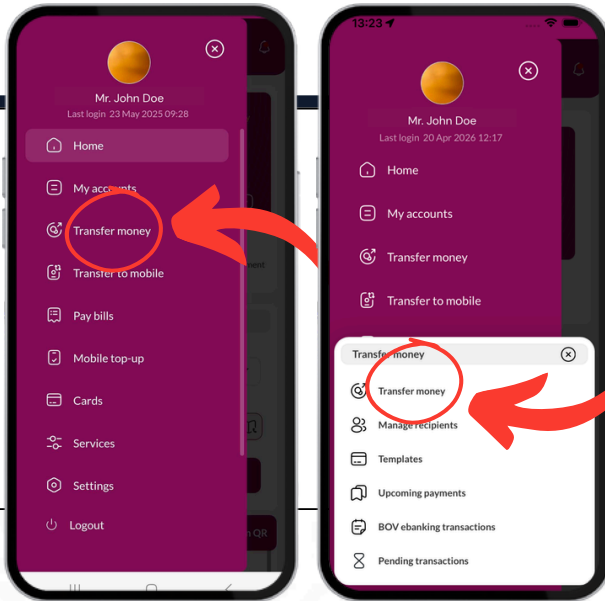
Open the BOV eBanking application and log in by using your biometric or PIN (the PIN you created).

2

Click on the side-bar menu or else you can use the short cut found in your dashboard.

If you use the shortcut, you can skip to Step 4.



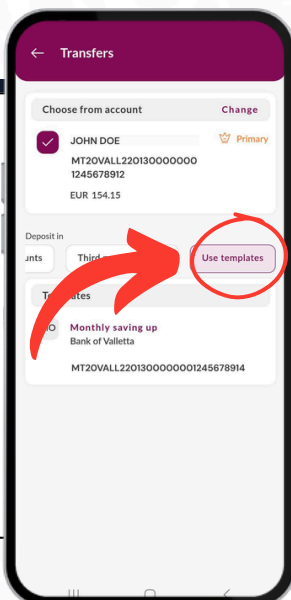
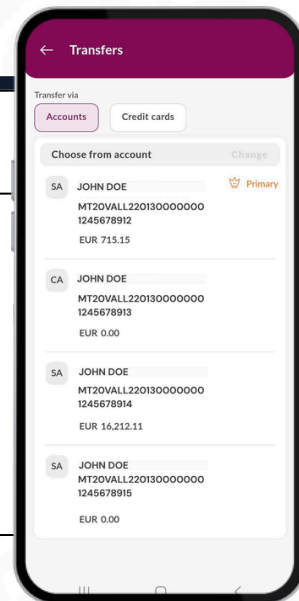


3

Go to 'Transfer money'.

4

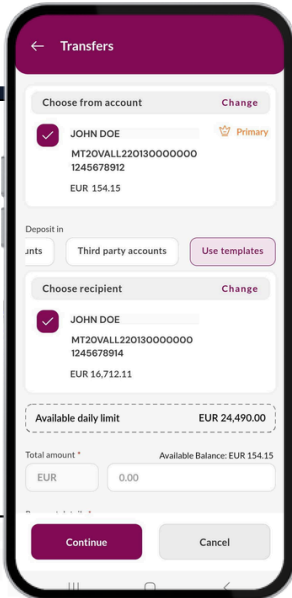
Choose the account or credit card that you would like to withdraw money from.



5

Click on 'Templates'.

If you would like to deposit to your credit card, follow the '[How to make a Credit Card payment](#)' Guide.

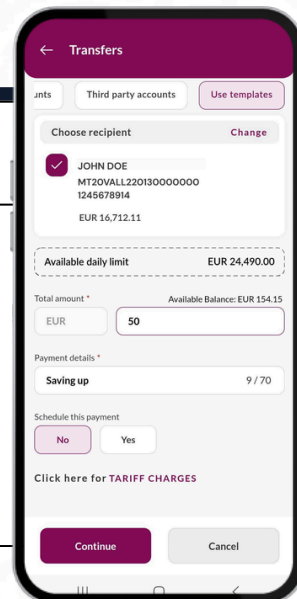


6

Choose one of your saved templates that you would like to use.

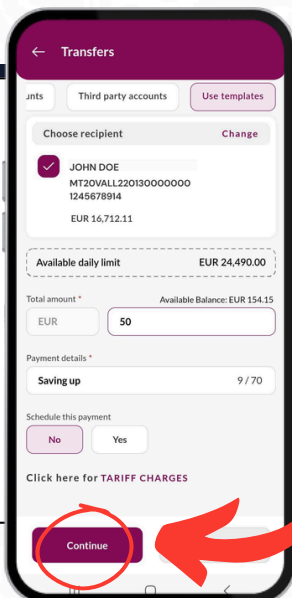
7

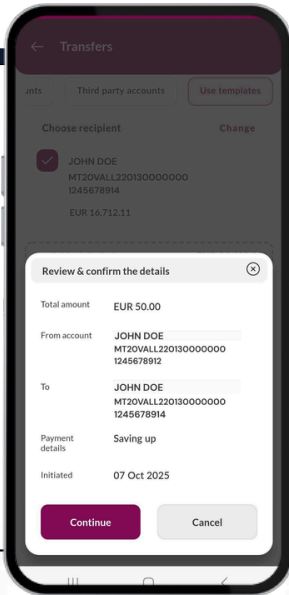
Input all the required details in the fields.



8

Click on '*Continue*'.





9

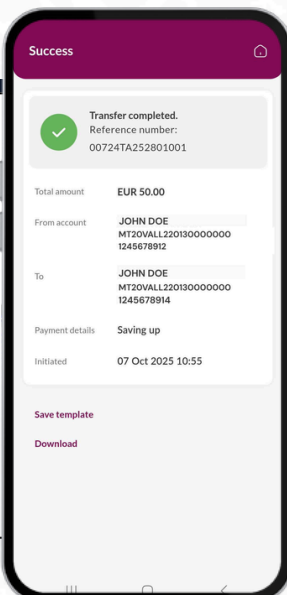
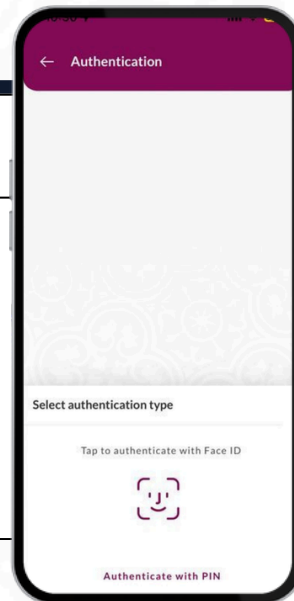
Review and confirm the details of the transaction.

Click on '**Continue**' to proceed or '**Cancel**' to go back.

If you are making a payment to Third-Party, proceed to step 11 of '**Transfer to third party**' guide.

10

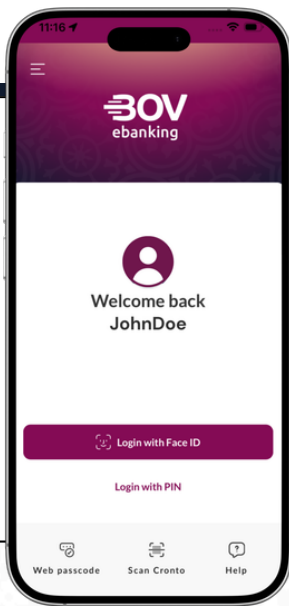
Authenticate the transaction.



11

Your transaction was successful.

Transfer to third-party credit card



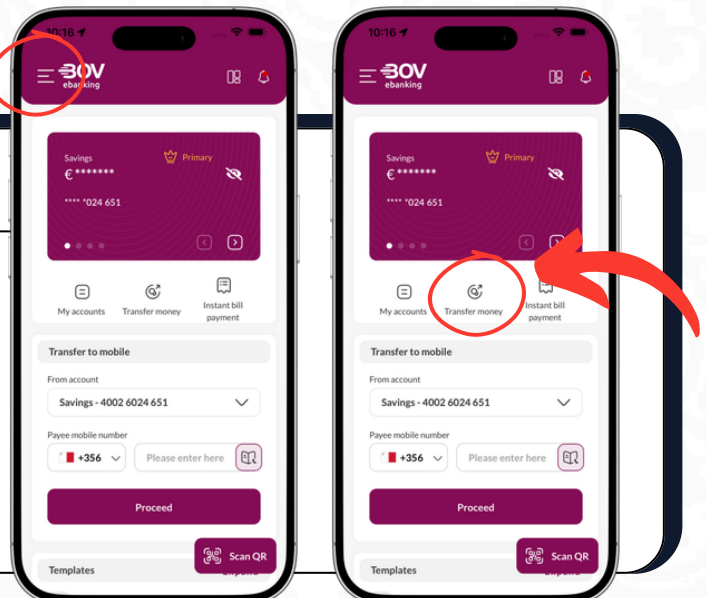
1

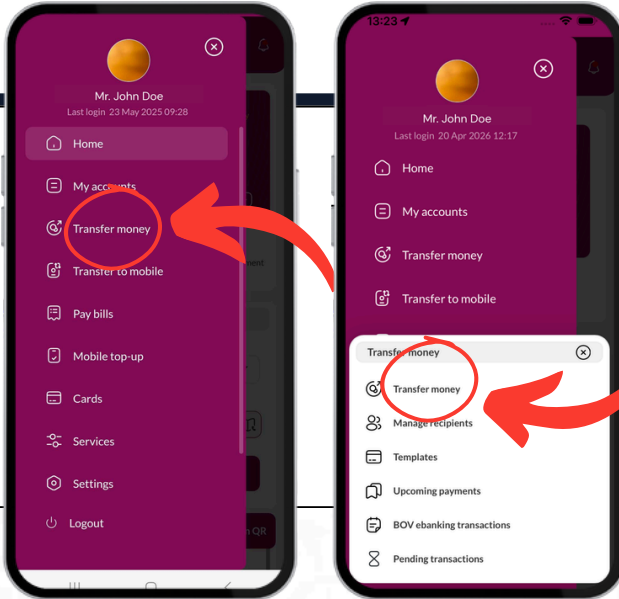
Open the BOV eBanking application and log in by using your biometric or PIN (the PIN you created).

2

Click on the side-bar menu or else you can use the short cut found in your dashboard.

If you use the shortcut, you can skip to Step 4.



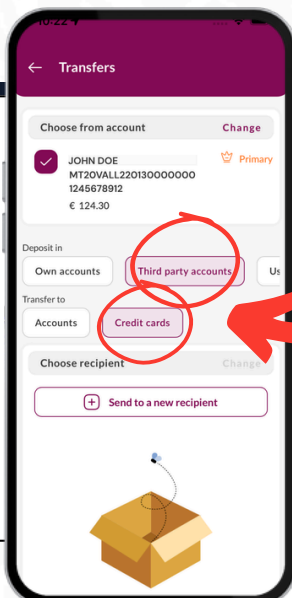
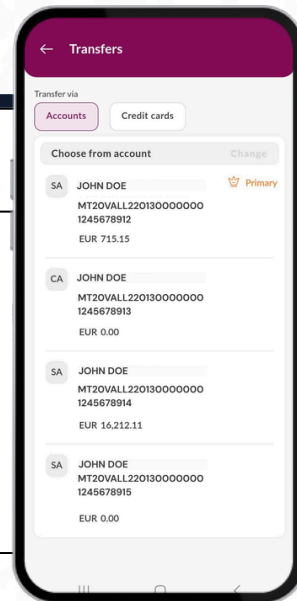


3

Go to **'Transfer money'**.

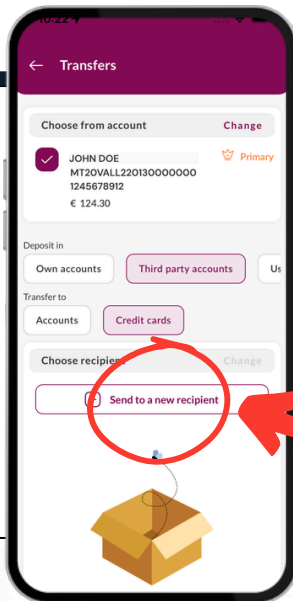
4

Choose the account or credit card that you would like to withdraw money from.



5

Click on **'Third party accounts'** and then click on **'Credit cards'**.



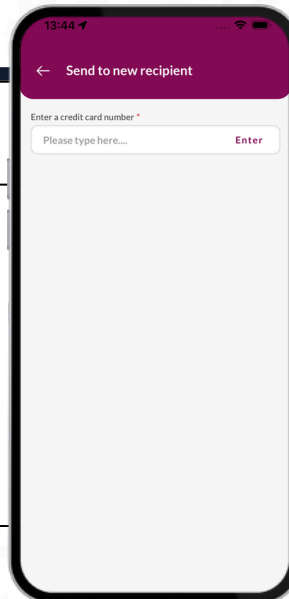
6

If you have saved recipients, you will find them listed.

If you don't have any saved recipients or you would like to send a payment to a new recipient, click on **'Send to a new recipient'**.

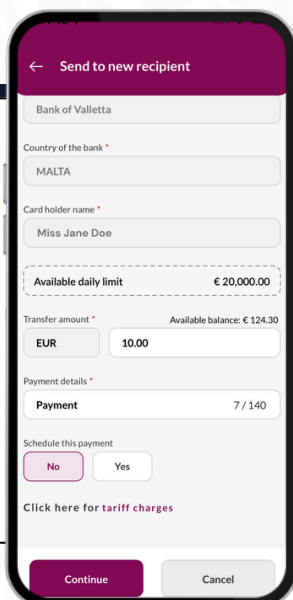
7

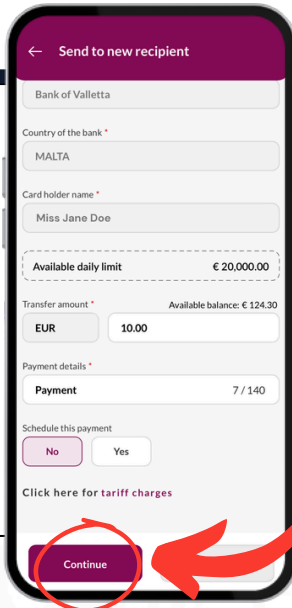
Enter the credit card number and click on **'Enter'**.



8

Input all the required details in the fields.



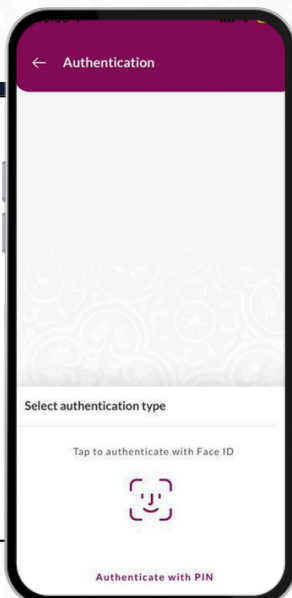
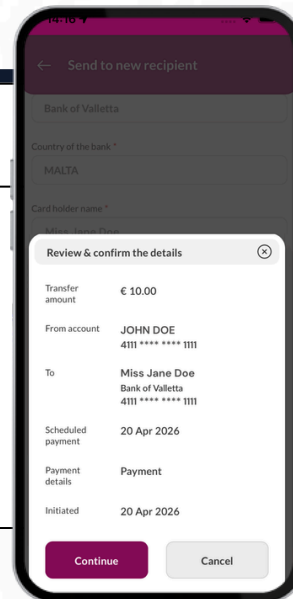


Click on '**Continue**'.

10

Review and confirm the details of the transaction.

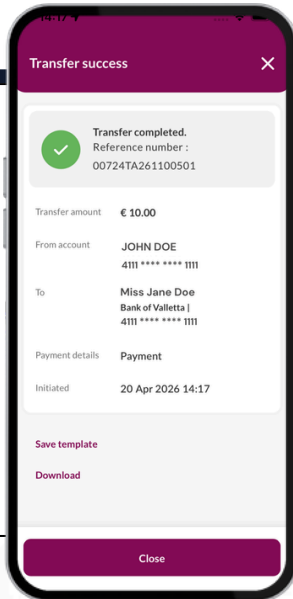
Click on '**Continue**' to proceed or '**Cancel**' to go back.



11

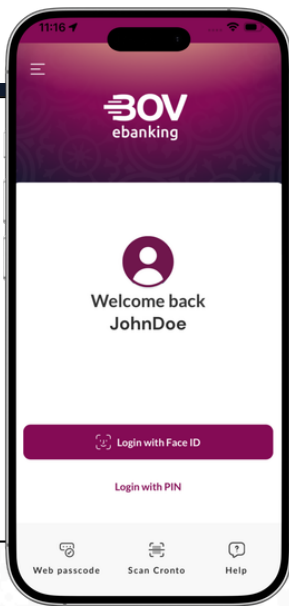
Authenticate the transaction.

12



Your transaction was successful.

Transfer to mobile

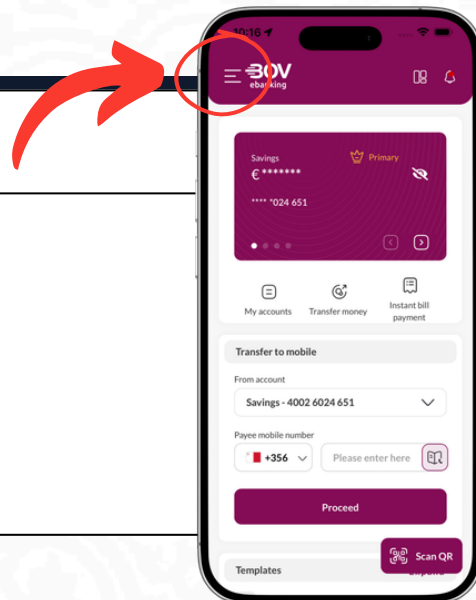


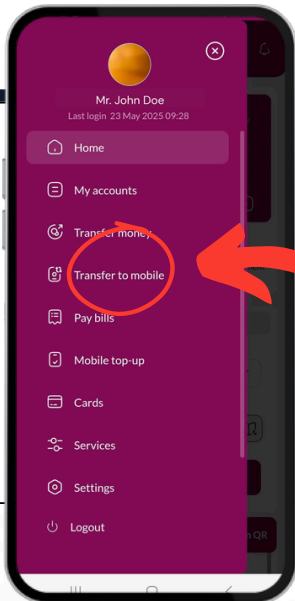
1

Open the BOV ebanking application and log in by using your biometric or PIN (the PIN you created).

2

Click on the side-bar menu.



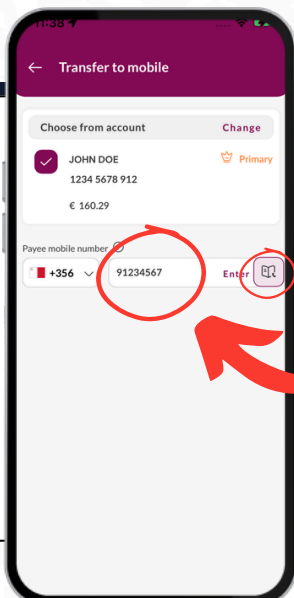
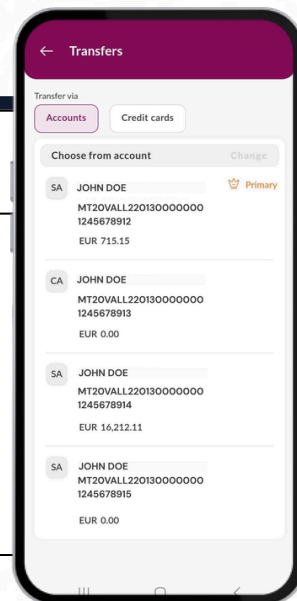


3

Go to *'Transfer to mobile'*.

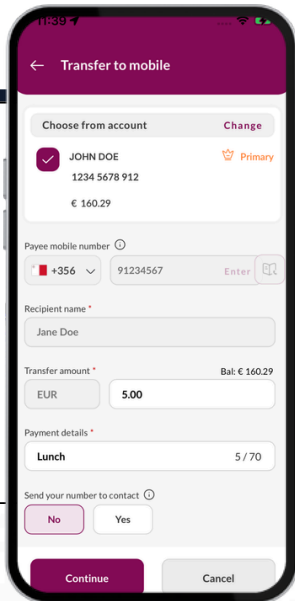
4

Choose the account that you would like to withdraw money from.



5

Write the mobile number or choose a mobile number from your contact book and click on *'Enter'*.

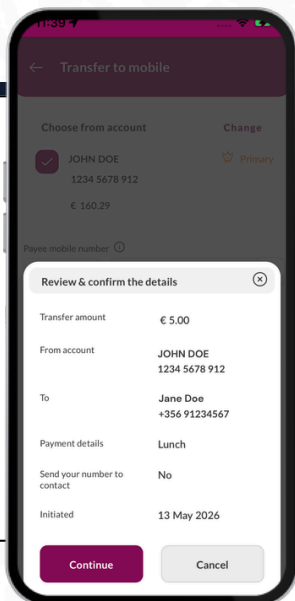
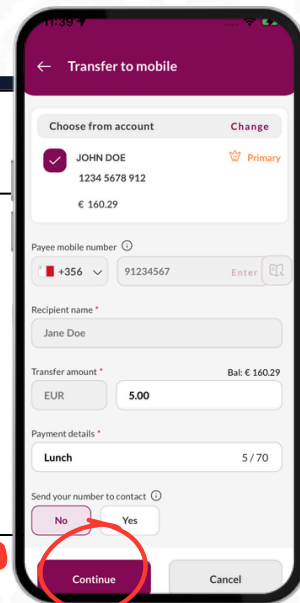


6

Fill in the required details.

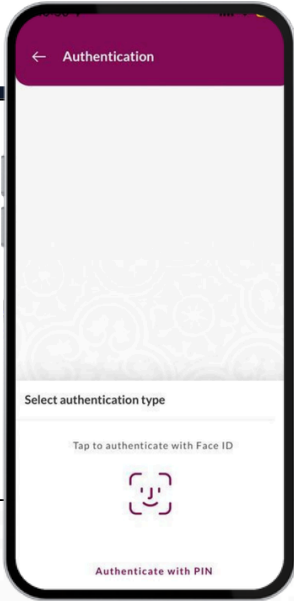
7

Click on '*Continue*'.



8

Review and confirm the details of the transaction.
Click on '*Continue*' to proceed or '*Cancel*' to go back.



9

Authenticate the transaction.

10

Your transaction was successful.

