



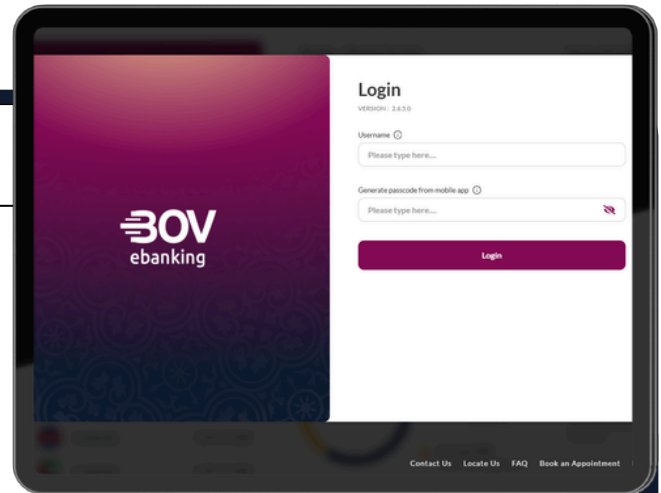
How to log in to BOV ebanking desktop version

IMPORTANT INFORMATION

- You are required to have the BOV eBanking mobile application downloaded in order to access our Internet Banking portal.
- BOV will NEVER ask for your card details, PIN, verification codes, or passwords via SMS, phone call, or email with links. DO NOT share these details or click on any links sent to you. BEWARE of urgent requests and always contact the Bank directly if in doubt.

1

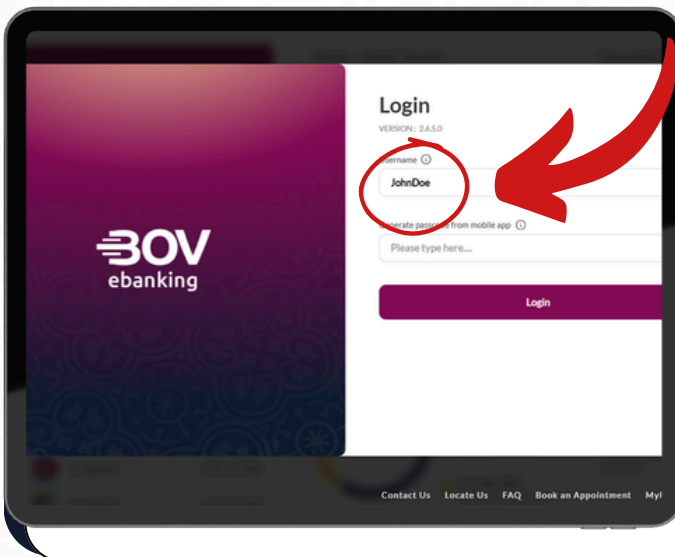
Open BOV ebanking's Internet Banking portal.



2

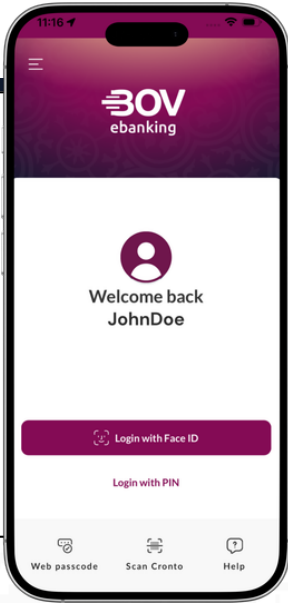
In the '**Username**' field, enter the username that you created during the self-registration.

* This Username is required to be able to access the internet banking portal



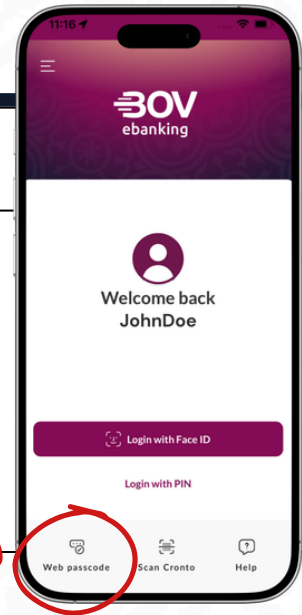
3

Open the BOV ebanking app from your mobile.



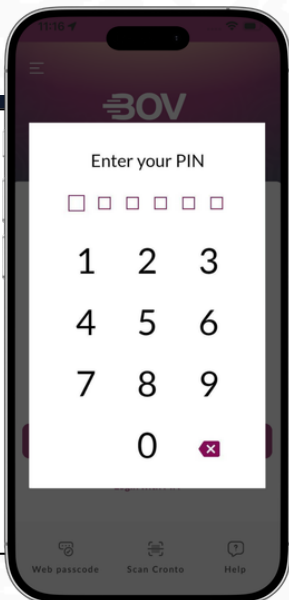
4

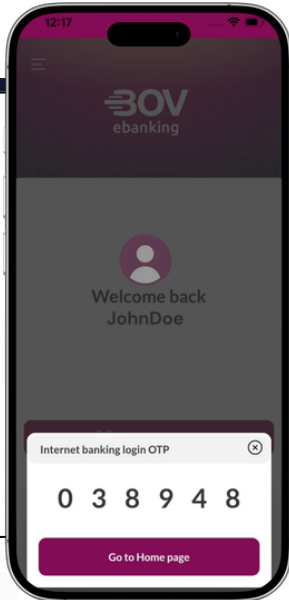
Click on 'Web passcode'.



5

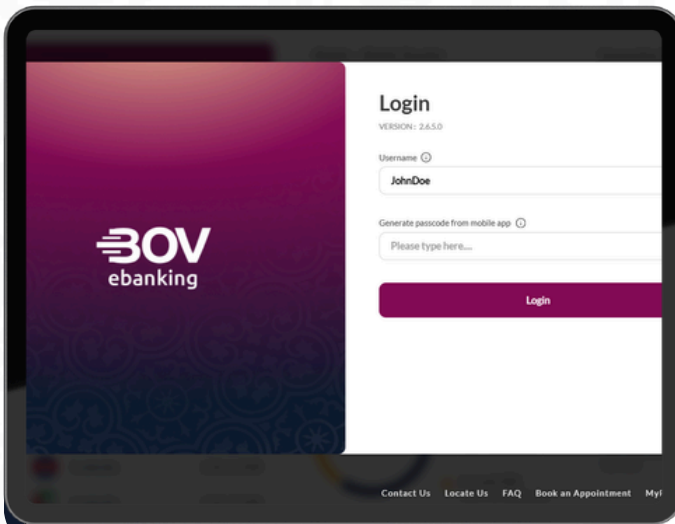
Enter your PIN or use your Biometrics.





6

The generated OTP will be shown on the screen.



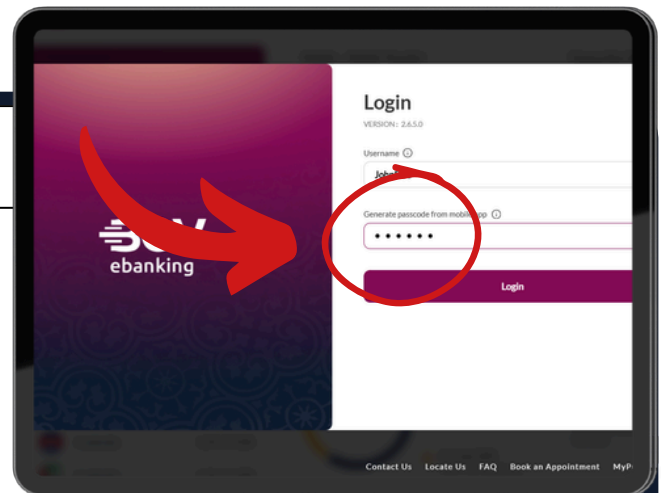
7

Go back to the Internet Banking portal.

8

In the '**Generate passcode from mobile app**' field, enter the OTP shown in the mobile app.

* This OTP can only be used once. An OTP needs to be generated every time you need to access the Internet Banking.



9

You have now accessed your Internet Banking.

