

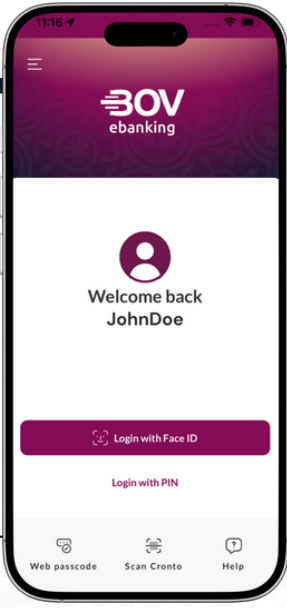
# How to change your primary account

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## IMPORTANT INFORMATION

- Same functionalities are found on both BOV's mobile and internet banking platforms.
- A primary account is the main bank account you use for your day-to-day banking.
- When the primary account is changed, it will automatically change the primary account linked to VISA+.
- BOV will NEVER ask for your card details, PIN, verification codes, or passwords via SMS, phone call, or email with links. DO NOT share these details or click on any links sent to you. BEWARE of urgent requests and always contact the Bank directly if in doubt.

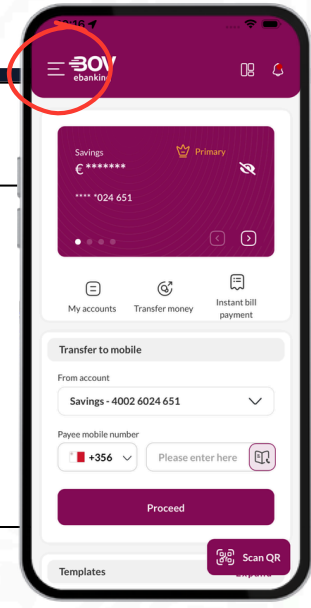
1



Open the BOV ebanking application and log in by using your biometric or PIN (the PIN you created).

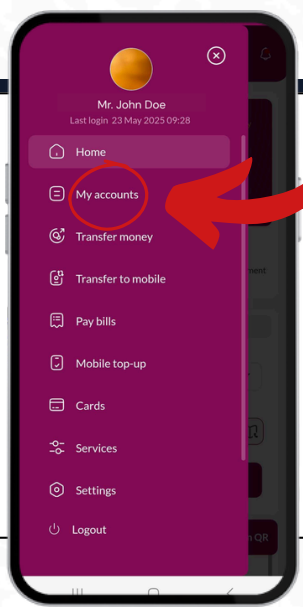
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Click on the side-bar menu.

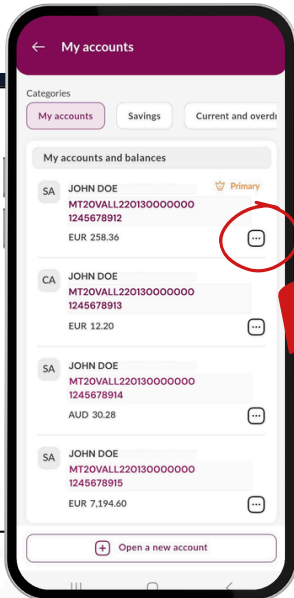


3

Go to 'My accounts'.



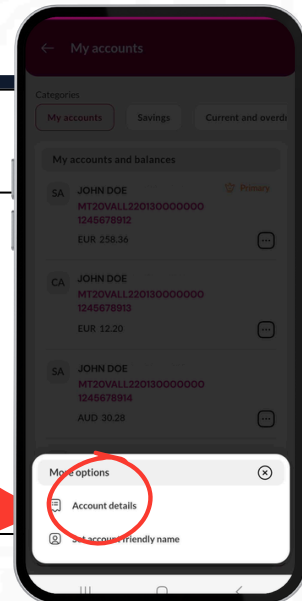
4



Go to your desired account and click on the 3 dots icon.

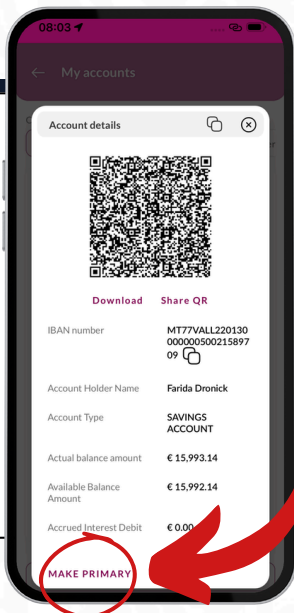
5

Click on **'Account details'**.



6

Click on **'Make primary'** to make this account your new primary account.



7

Your primary account has been successfully changed.

