

How to authenticate transactions on desktop version

IMPORTANT INFORMATION

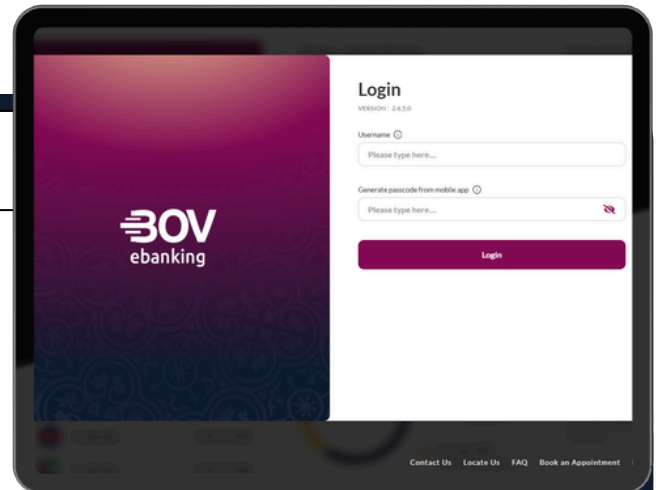
- You are required to have the BOV eBanking mobile application downloaded in order to access our Internet Banking portal.
- You are required to have the application to be able to authenticate transactions made on the Internet Banking.
- Signature 1 and 2 will no longer be used in BOV eBanking.
- Authentication will be the same for all for transactions made on the Internet Banking.
- BOV will NEVER ask for your card details, PIN, verification codes, or passwords via SMS, phone call, or email with links. DO NOT share these details or click on any links sent to you. BEWARE of urgent requests and always contact the Bank directly if in doubt.

Authenticate by push notification

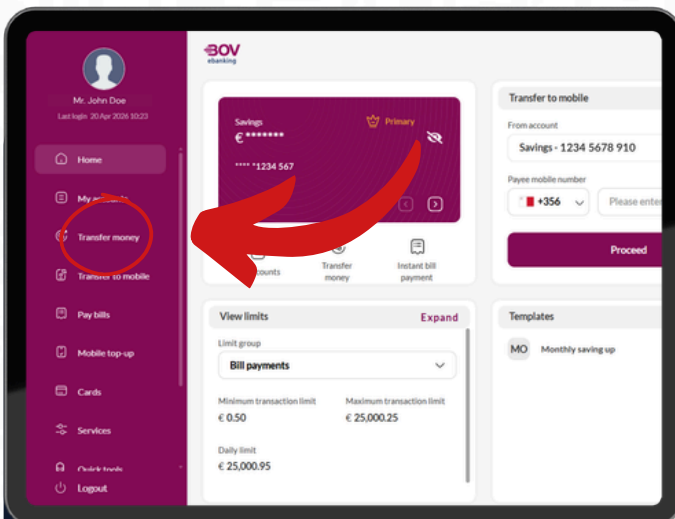
1

Open BOV ebanking's Internet Banking portal and login using the Username you created and the OTP.

For further guidance on how to login to the Internet Banking portal, you can view our '[How to log to BOV ebanking desktop version](#)' guide.



2

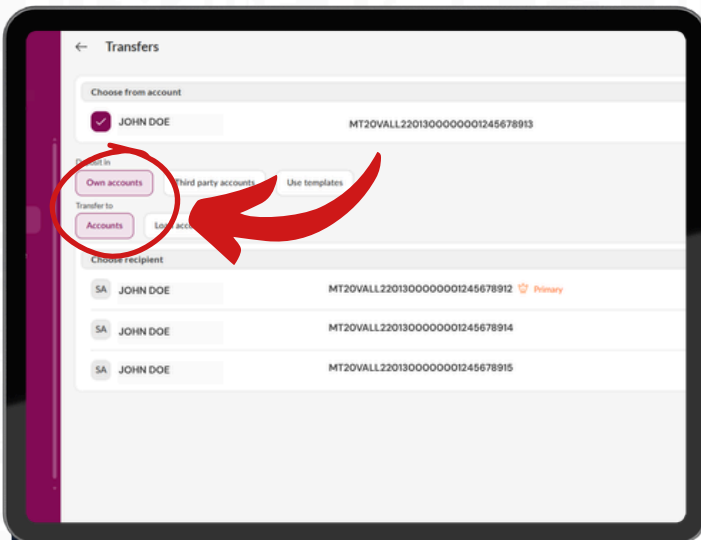
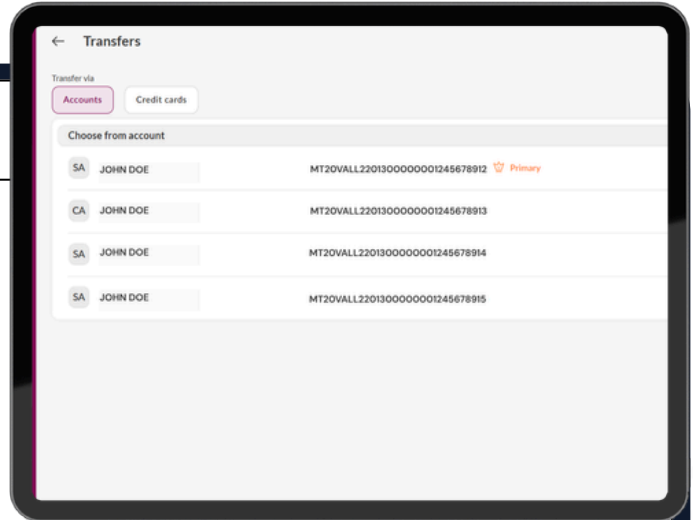


Go to the side-bar menu and choose the function you would like to use. In this case we will make a transfer between own account.

Go to '*Transfer money*'.

3

Choose the account or credit card that you would like to withdraw money from.



4

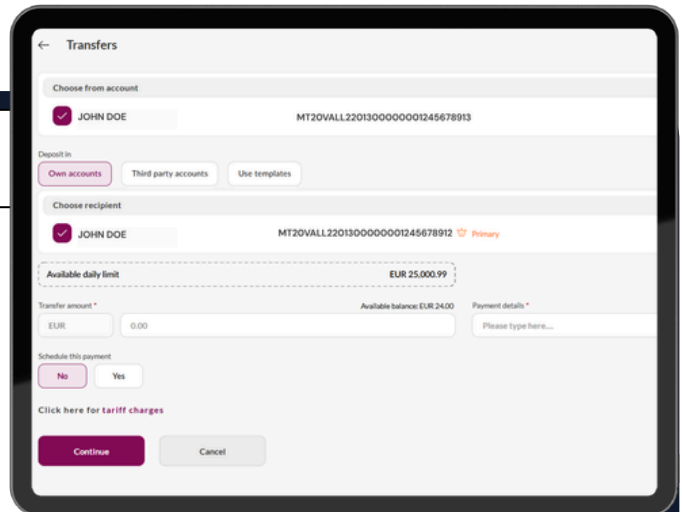
Click on 'Own accounts'.

5

Choose the account you would like to deposit money into.

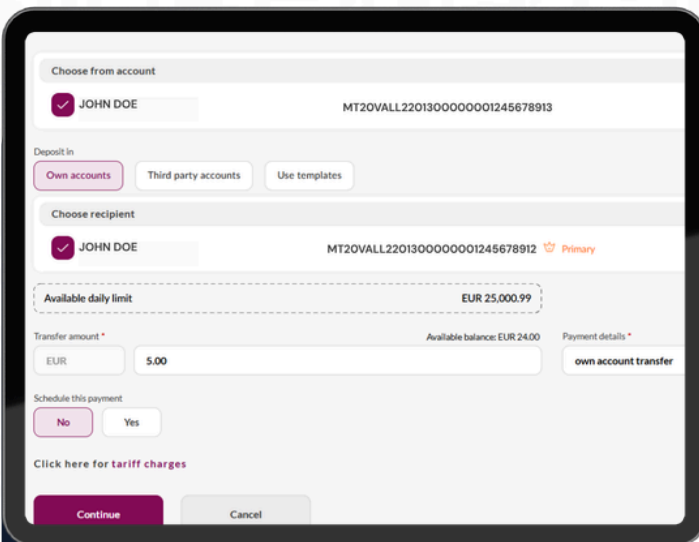
This can either be a Savings, Current or Loan account.

If you would like to deposit to your credit card, follow the '[Credit Card Payment](#)' Guide.



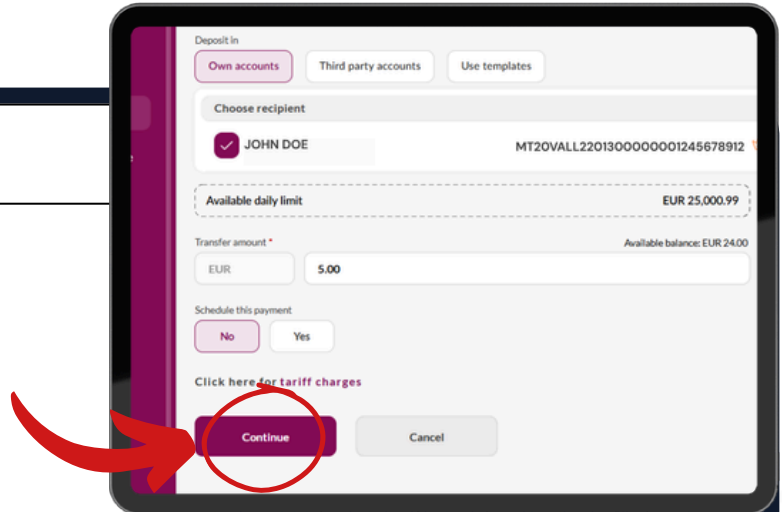
6

Input all the required details in the fields.



7

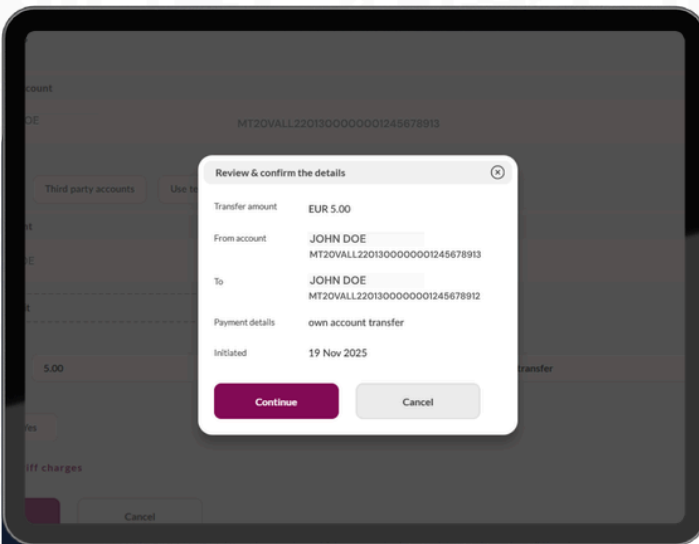
Click on **'Continue'**.



8

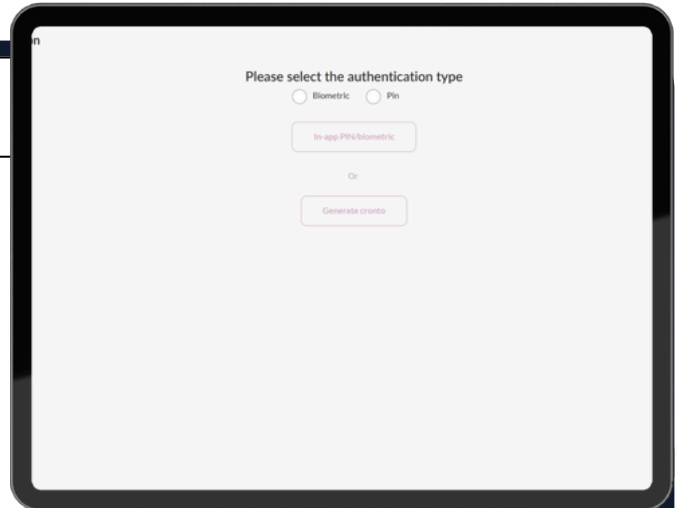
Review and confirm the details of the transaction.

Click on **'Continue'** to proceed or **'Cancel'** to go back.



9

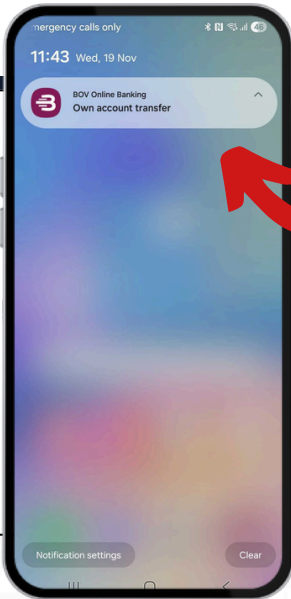
Choose '**Biometric**' or '**PIN**' as the way you will be authenticating the transaction.



10



Click on '**In app PIN/biometric**'



11

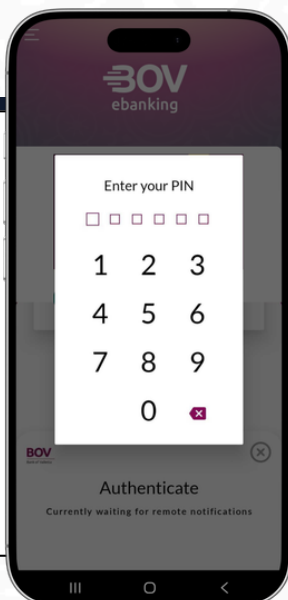
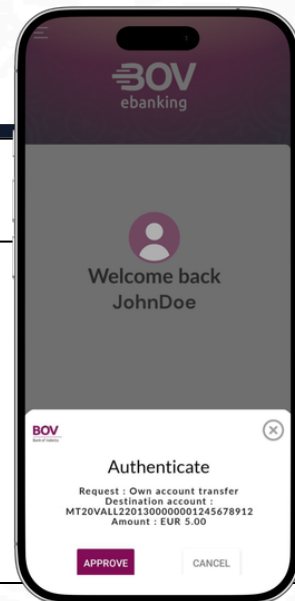
You will receive a push notification on your mobile.

Click on it.

12

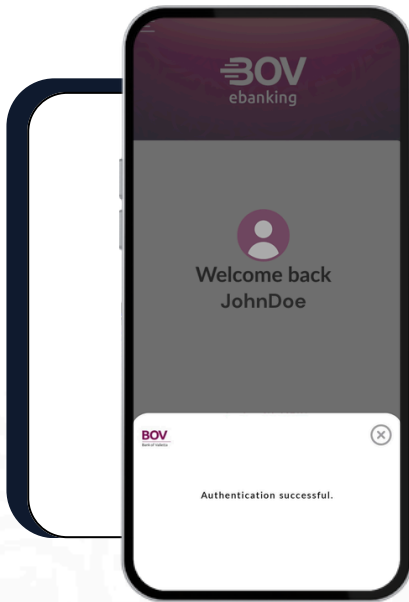
A pop-up will be prompted to you to approve or cancel the transaction.

Click on **'Approve'**.



13

Enter your PIN or use your biometric to authenticate.



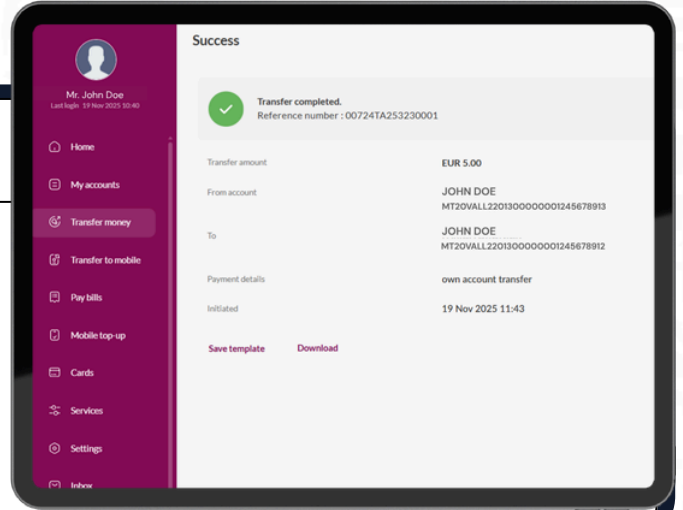
14

Your transaction has been authenticated.

Go back to the internet banking.

15

The transaction was successful.

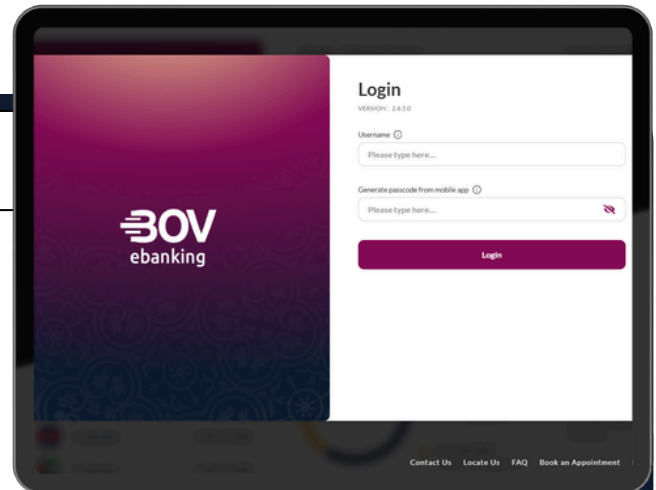


Authenticate by Cronto

1

Open BOV ebanking's Internet Banking portal and login using the Username you created and the OTP.

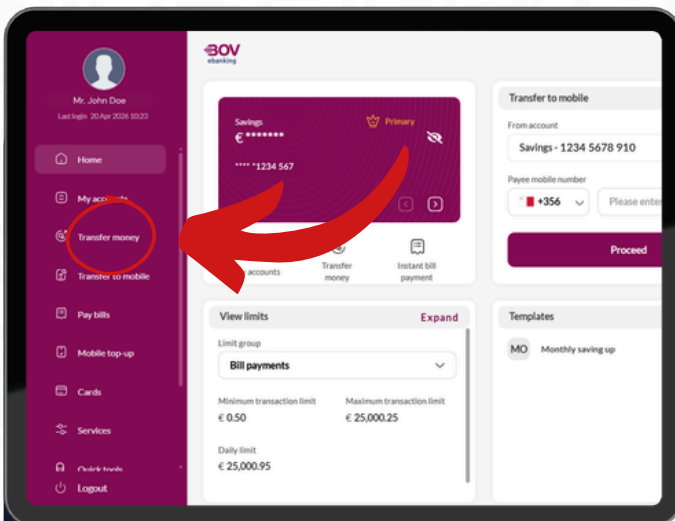
For further guidance on how to login to the Internet Banking portal, you can view our '[How to log to BOV ebanking desktop version](#)' guide.



2

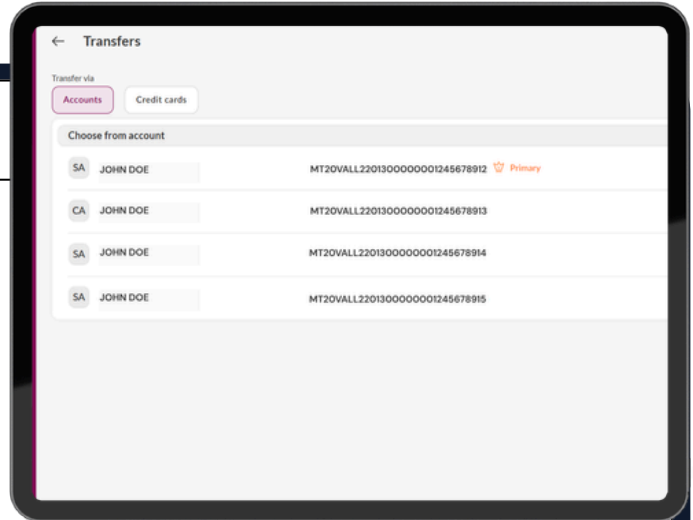
Go to the side-bar menu and choose the function you would like to use. In this case we will make a transfer between own account.

Go to '*Transfer money*'.

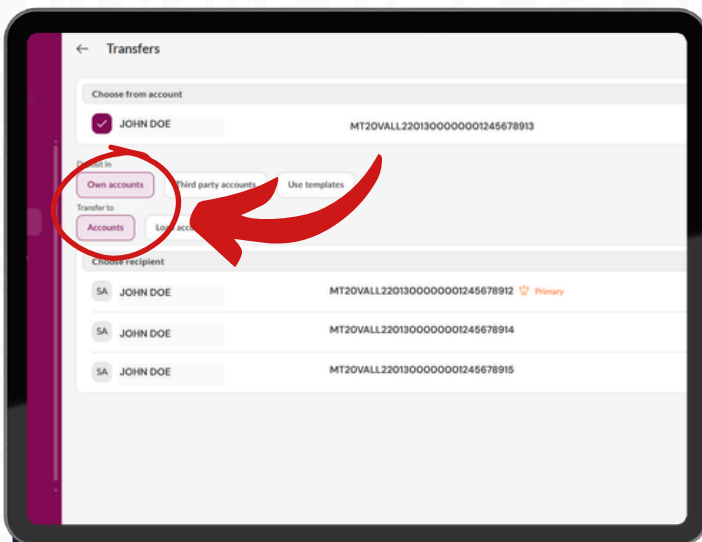


3

Choose the account or credit card that you would like to withdraw money from.



4



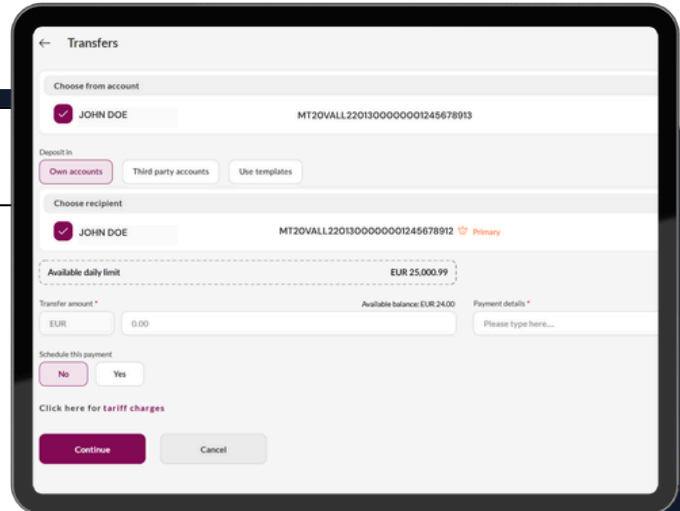
Click on 'Own accounts'.

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Choose the account you would like to deposit money into.

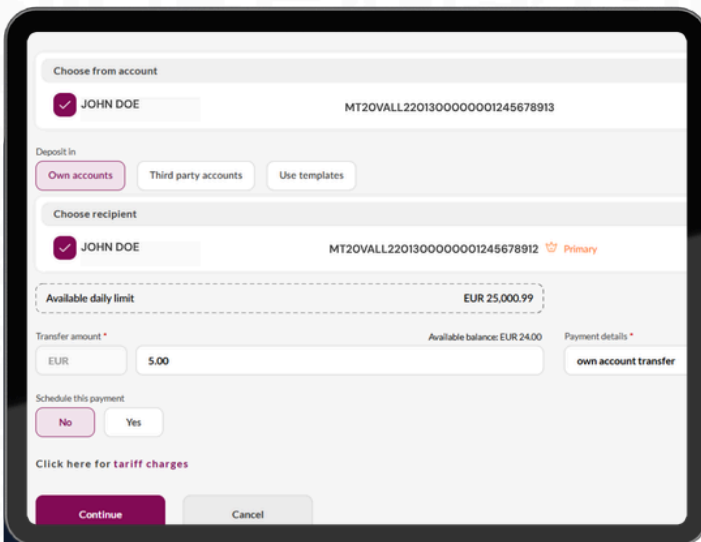
This can either be a Savings, Current or Loan account.

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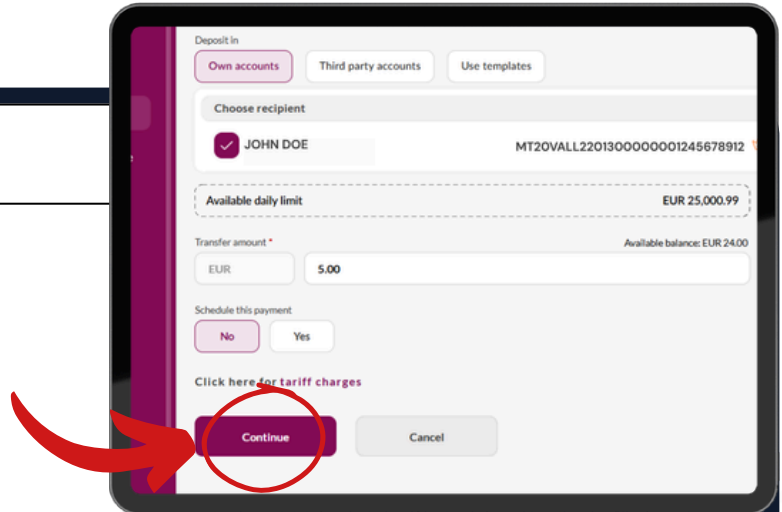
6

Input all the required details in the fields.



7

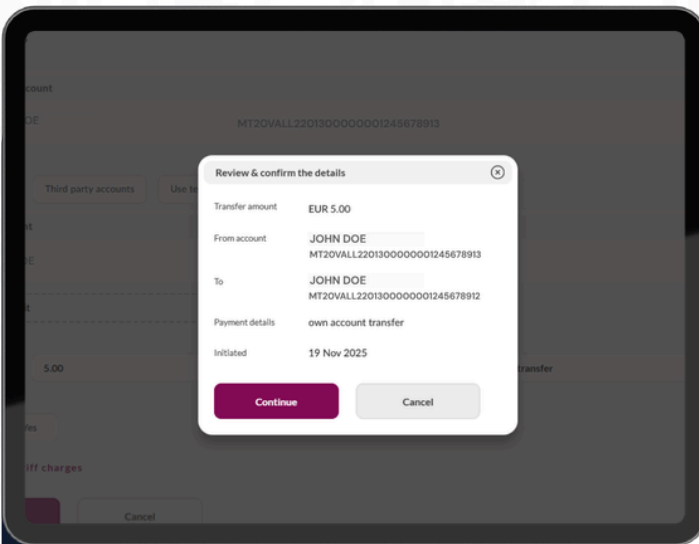
Click on **'Continue'**.



8

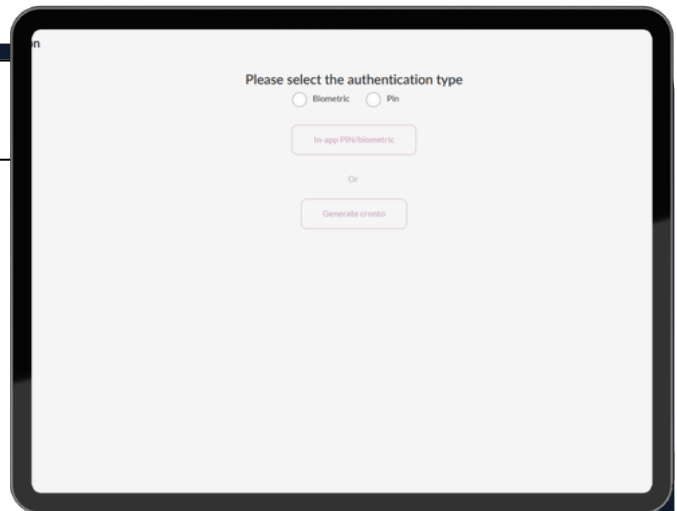
Review and confirm the details of the transaction.

Click on **'Continue'** to proceed or **'Cancel'** to go back.

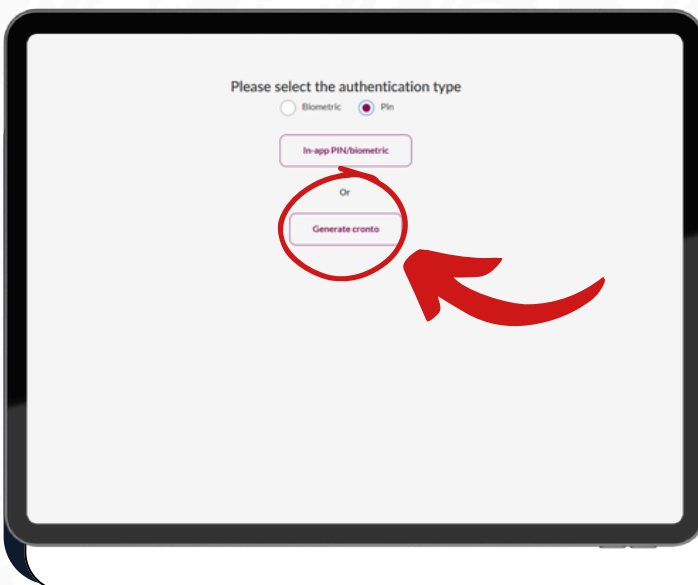


9

Choose '**Biometric**' or '**PIN**' as the way you will be authenticating the transaction.



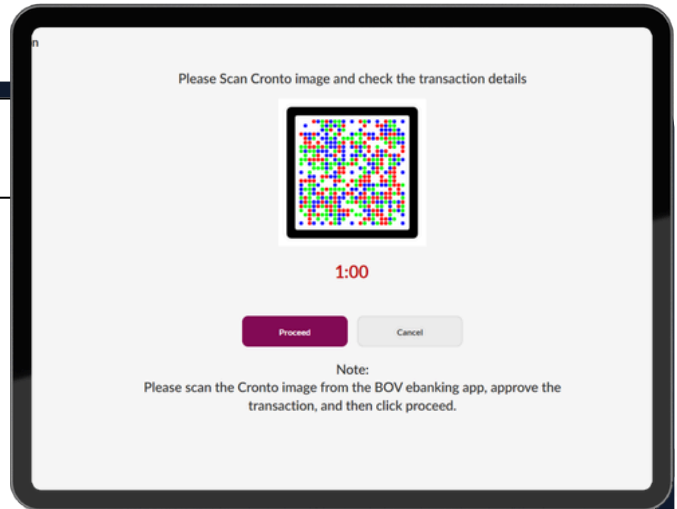
10



Click on '**Generate cronto**'.

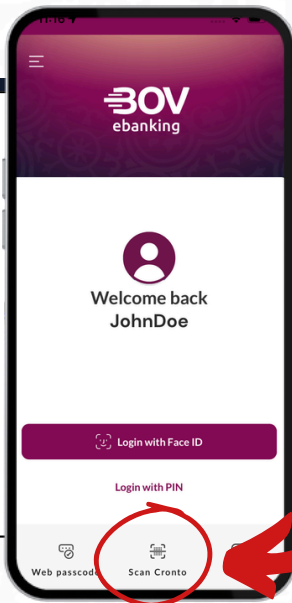
11

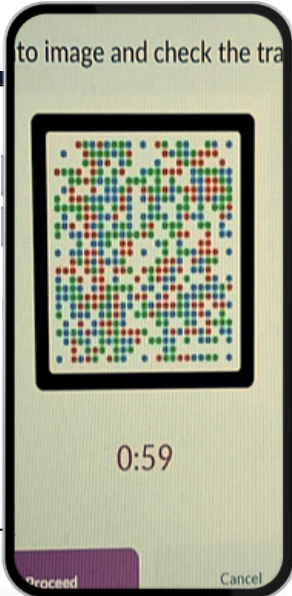
A cronto will be generated on the screen and you have 1 minute to scan it.



12

Open the app and click on '*Scan cronto*'.





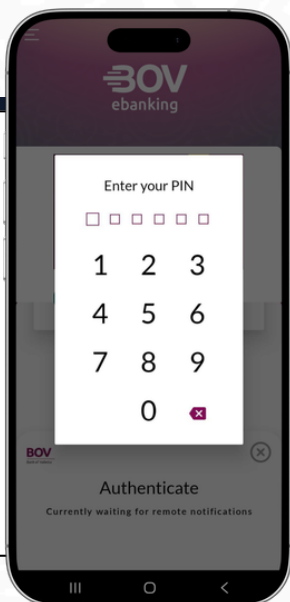
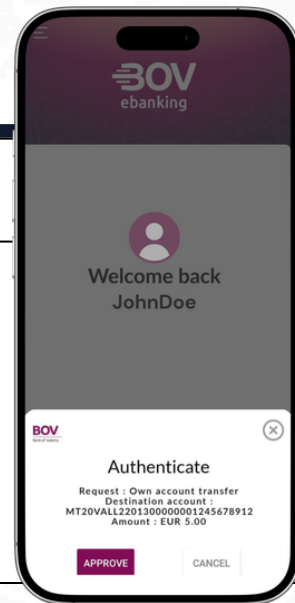
13

Scan the QR code with your phone.

14

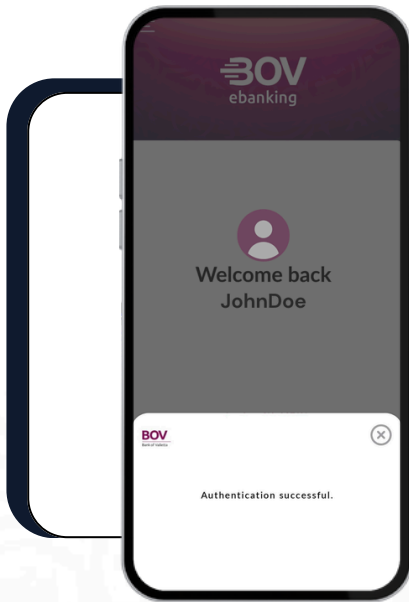
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Click on 'Approve'.



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Enter your PIN or use your biometric to authenticate.



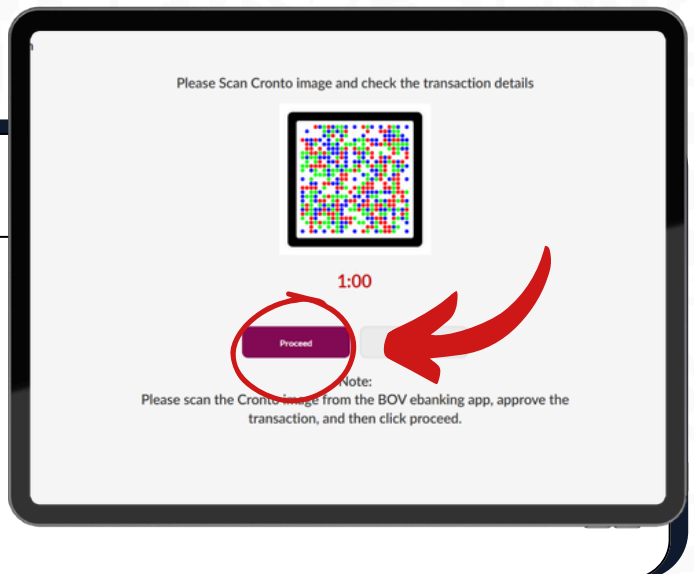
16

Your transaction has been authenticated.

Go back to the internet banking.

15

After approving the transaction, click on **'Proceed'**.



16

The transaction was successful.

