



Name of the account provider: Bank of Valletta p.l.c.

Account name: Basic Payment Account

Date: 8.6.2026

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the Tariff of Charges found on the Bank's website [BOV Tariff of charges](#)
- A glossary of the terms used in this document is available free of charge.

| Service | Fee | |
|---|--|---------------------|
| General account services | | |
| Maintaining the account Default paper statements | Free | |
| Request for up-to-date paper statement (update from the last official statement issued) | Over the counter | Free |
| | Through other channels (including 24x7 and ATM) 1 st monthly statement | Free |
| | Additional requests | €1.50 per statement |
| Request for back-dated paper statement Immediate print out of statement for up to the previous 10 years | Over the counter | Free |

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| Official statements by post | Requested over the counter | €1.50 per printed page |
| | Through 24x7 | €1.25 per printed page |
| Statement images | Over the counter | N/A |
| | Through 24x7 (printable) | Free |
| Issue of Bill Payable | Per cheque | €5.00 |
| BOV Securekey (Personal) | Per Year | €10.00 |
| | Replacement for willful or negligent damages, loss, or theft | €25.00 |
| Early Closure Fee | Applicable when account is closed by customer within six months from the opening date | €10.00 |
| Foreign Currency Transactions | | |
| Foreign Cheque Deposit | | |
| Return of Unpaid Overseas Foreign Bank Cheques | Any cheques purchased by the Bank prior to 1 July 2024 and subsequently returned unpaid will be subject to this charge | €5.00 + 0.5% of cheque value (min. €2.33) or €1.16 (for dividend/interest cheques) + Foreign Bank Charges and any out-of-pocket expenses. |
| Return of Overseas Foreign Bank Cheques sent for collection | Any cheques purchased by the Bank prior to 1 July 2024 and subsequently returned unpaid will be subject to this charge | €20 + Courier Fee (if applicable) + Foreign Bank Charges and any out-of-pocket expenses |
| Sale of Foreign Drafts drawn on Overseas Banks | | €35.00 on All Amounts (Plus Foreign Bank Charges when applicable) |

| Payments | | |
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| Sending money | | |
| Non-Automated Payments (Branch) - including SEPA Instant Credit Transfers | All Currencies (per transfer) | €30.00 |
| | All Currencies same day value (per transfer) | €30.00 |
| Outward Credit Transfers to non-EEA Countries / Non-SEPA | Single Payment by Branch (both applicable for priority and normal value dates) | €30.00 + Foreign Bank's Charges which will be applied as charged by Foreign Banks |
| Automated Payments (24x7) All Currencies (Outgoing Credit Transfers to EEA Countries / SEPA) | BOV to BOV transfer | Free |
| In Euro (including SEPA Instant Credit Transfers) In Euro | Up to €1,000 (per transfer) Over €1,000 (per transfer) Priority payments (same day value) | €1.00 €4.00 €8.00 + Intermediary / Correspondent Bank charges will be applied |
| In Other Currencies (Outgoing Credit Transfers to EEA Countries / SEPA) | Non priority payments | €12.00 + Intermediary / Correspondent Bank charges will be applied |
| In Other Currencies (to EEA Countries / SEPA) | Priority payments (same day value) | €12.00 + Intermediary / Correspondent Bank charges will be applied |
| In Other Currencies (Outgoing Credit Transfers to non-EEA Countries / non-SEPA) | Single payment from BOV24x7 | €12.00 + Foreign Bank Charges will be applied as charged by Foreign Banks |
| Execution of Payment instruction letter | | €2.00 |
| Over the counter bill payment | | €2.50 |

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| Receiving money | | |
| Inward credit transfer in EURO (including Instant Payments) | Up to €10,000 Over €10,000 | Free €4.00 |
| Other Inward transfers in Foreign Currency | credited to a Euro account up to €5,000 credited to a Euro account over €5,000 credited to a non-Euro account | Free €10.00 €10.00 |
| Standing instructions | | |
| Over-the-counter setup fee | | €2.50 |
| BOV to BOV | Same customer | Free |
| BOV to BOV | Third party payment | €1.00 |
| BOV to other banks | | €4.00 |
| Payable to another bank | Pledged against a BOV loan | Free |
| Unprocessed Standing Instruction | Due to insufficient funds | €20.00 |
| Unprocessed Loan Repayment | Due to insufficient funds | €15.00 |
| Direct debit | | |
| Unprocessed Direct Debit | Due to insufficient funds (charged to authorising customer) | €11.65 |
| Cards and cash | | |
| Providing a debit card CashlinkPAY | | |
| Joining fee | | Free |
| Initial fee | | Free |
| Yearly fee | | Free |
| Replacement of Cashlink Card upon expiry | | Free |
| Cards sent by Courier Service | | Cardholder charged as per Courier Tariffs |
| Other Tariffs | | |
| CashlinkPAY | | |
| Re-issue of PIN | | Free |
| Replacement of damaged card | | Free |

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| Replacement of lost/stolen debit card | | €5.00 |
| Card Collection from the bank (additional fee) | | €10.00 |
| Card Collection from the bank within 24 hours (additional fee) | | €15.00 |
| PIN Collection from the Bank (including 24 hours collection) | | €10.00 |
| Debit Cards – Usage Tariffs CashlinkPAY | | |
| Transaction at the POS or online | | Free |
| ATM withdrawals / Cash Advance withdrawal from BOV ATM/POS in Malta | | Free |
| ATM withdrawals from APS ATM | | Free |
| ATM withdrawals from banks in Malta (other than APS & BOV) | | €3.00 plus 0.33% |
| Cash advance withdrawal from other banks in Malta | | €3.00 plus 0.33% |
| ATM withdrawals / Cash advance from other banks in EU countries | | €3.00 plus 0.33% |
| ATM withdrawals / Cash advance from other banks in non-EU countries | | €3.00 plus 0.33% |
| Exchange Rate adjustment when the currency of the transaction is the same as the currency of the Card account | | Free |
| Exchange Rate adjustment when the currency of the transaction is not the same as the currency of the Card account | | 1.25% |
| Providing a credit card | | |
| Initial fee / Yearly fee | VISA Classic | €21.00 |
| | BOV Skypass | €35.00 |
| | VISA Gold Card | €69.00 |
| | VISA Platinum Card | €115.00 |
| Other Tariffs VISA Classic / BOV Skypass / VISA Gold Card / VISA Platinum | | |

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| Card | |
| Replacement of damaged card | Free |
| Collection of card from the bank | €10.00 |
| Collection of card from the bank within 24 hours (additional fee) | €15.00 |
| Re-issue of PIN | Free |
| Collection of PIN from the bank | €10.00 |
| Replacement of lost/stolen card | VISA Classic €5.00 |
| | BOV Skypass / VISA Gold Card / VISA Platinum Card €11.50 |
| Credit Cards – Usage Tariffs VISA Classic / BOV Skypass / VISA Gold Card / VISA Platinum Card | |
| Transaction at the POS or online | Free |
| Exchange Rate adjustment when the currency of the transaction is the same as the currency of the Card account | Free |
| Exchange Rate adjustment when the currency of the transaction is not the same as the currency of the Card account | 1.25% |
| Overdrafts and related services | |
| Arranged Overdraft | Service not available |
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List of the most representative services linked to a payment account (English version)

| | Term | Definition |
|----------|--|---|
| 1 | Maintaining the account | The account provider operates the account for use by the consumer. |
| 2 | Subscribing and renewing internet, mobile and telephone banking | The account provider provides the consumer with access for banking services using the internet, mobile or telephone. |
| 3 | Requesting statements | The consumer requests bank statements, in paper or on other durable medium, over and above those which the payment service provider is required to send by law. |
| 4 | Cash withdrawal or deposit | The consumer requests to deposit or withdraw cash in or from an account. |
| 5 | Standing order | The account provider makes regular transfers, on the instruction of the consumer, of a fixed amount of money from the consumer's account to another account. |
| 6 | Providing and renewing a debit card | The account provider provides a payment card linked to the consumer's account, enabling the latter to withdraw and pay, locally, abroad, and even online. The amount of each transaction made using the card is taken directly and in full from the consumer's account. |
| 7 | Providing and renewing a credit card | The account provider provides a payment card linked to the consumer's payment account. The total amount of the transactions made using the card during an agreed period is taken either in full or in part from the consumer's payment account on an agreed date. A credit agreement between the provider and the consumer determines whether interest will be charged to the consumer for the borrowing. |

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| 8 | Making payments using an International Debit or Credit Card | The account provider enables the consumer to make payments using an international debit or credit card. |
| 9 | Making payments using a local Debit or Credit Card | The account provider only enables the consumer to make local payments using a local debit or credit card. |
| 10 | Replacing a card | The consumer requests a replacement of a card that was lost, stolen or damaged. |
| 11 | Depositing and encashing a cheque | The consumer presents a cheque, whether local or international, for deposit or encashment. |
| 12 | Stopping a cheque | The consumer asks the account provider to stop the encashment of a cheque issued by that consumer. |
| 13 | Sending money in Euros to other account in the Single Euro Payment Area | The account provider transfers money, in Euros, on the instruction of the consumer, from the consumer's account to another account in a SEPA country. |
| 14 | Sending money in other currencies to any other account | The account provider transfers money, in non-euro currencies, on the instruction of the consumer, from the consumer's account to another account. |
| 15 | Receiving money – Euro | The consumer receives money in euros from euro account. |
| 16 | Receiving money - other currencies | The consumer receives money in non-euro currencies from non-euro account. |
| 17 | Arranged overdraft | The account provider and the consumer agree in advance that the consumer may borrow money when there is no money left in the account. The agreement determines a maximum amount that can be borrowed, and whether fees and interest will be charged to the consumer. |
| 18 | Direct Debit | The consumer permits someone else (recipient) to instruct the account provider to transfer money from the consumer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the consumer and the recipient. The amount may vary. |

List of the most representative services linked to a payment account (Maltese version)

| | Frazi | Definizzjoni |
|----|---|---|
| 1 | Iżżomm il-kont | Il-fornitur tal-kont jopera l-kont għall-użu mill-konsumatur. |
| 2 | Applikazzjoni u tiġdid għal servizzi bankarji permezz tal-Internet, il- mowbajl jew it- telefown | Aċċess għas-servizzi bankarji permezz tal-internet, il-mowbajl jew it-telefown tiegħek. |
| 3 | Talba għal-rendikonti bankarji | Talba għal rendikonti bankarji stampati jew fuq mezz durabbli ieħor oltre minn dawk li l-bank huwa obbligat jibgħat skont il-liġi. |
| 4 | Ġbid ta' flus minn jew depożitu ġo kont | Talba sabiex konsumatur jiddepożita ġewwa jew jiġbed flus kontanti minn kont. |
| 5 | Ordnijiet permanenti | Il-fornitur tal-kont jagħmel trasferimenti regolari, wara struzzjoni mill-konsumatur, ta' ammont fiss ta' flus mill-kont tal-konsumatur għal kont ieħor. |
| 6 | Il-forniment jew tiġdid ta' karta ta' debitu | Il-fornitur tal-kont iforni karta ta' pagament marbuta mal-kont tal-konsumatur li biha jkun jista' jiġbed flus u jagħmel pagamenti lokament, barra minn Malta u saħansitra onlajn. L-ammont ta' kull transazzjoni blużu tal-karta ta' debitu jittieħed direttament u b'mod sħiħ mill-kont tal-konsumatur. |
| 7 | Il-forniment u tiġdid ta' karta ta' kreditu | Il-fornitur tal-kont iforni karta ta' pagament marbuta mal-kont tal-pagamenti tal-klijent. L- ammont totali tat-tranzazzjonijiet permezz tal- karta matul perjodu maqbul jittieħed jew b'mod sħiħ jew parzjali mill-kont tal-pagamenti tal-klijent f'data maqbula. Ftehim ta' kreditu bejn il-fornitur u l-konsumatur li jiddetermina jekk hux se jkun hemm imgħax meta l-konsumatur jissellef. |
| 8 | Pagamenti b'użu ta' karta ta' debitu jew karta ta' kreditu internazzjonali | Meta l-fornitur tal-kont jhalli l-konsumatur jagħmel pagamenti permezz ta' karta ta' debitu jew karta ta' kreditu internazzjonali. |
| 9 | Pagamenti b'użu ta' karta ta' debitu jew karta ta' kreditu lokali | Meta l-fornitur tal-kont iħalli l-konsumatur jagħmel pagamenti lokali permezz ta' karta ta' debitu jew karta ta' kreditu lokali. |
| 10 | Bdil ta' karta ta' debitu internazzjonali jew Karta ta' kreditu | Bdil ta' karta ta' debitu internazzjonali jew karta ta' kreditu jew ħruġ ta' karta ġdida f'każ li tintilef, tinsteraq jew tithassar. |
| 11 | Depożitu u tisirif ta' ċekk | Meta tippreżenta ċekk, kemm lokali kif ukoll internazzjonali, biex jiġi depożitat jew imsarraf. |

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| 12 | Twaqqif ta' ček | Meta l-konsumatur jitlob lill-fornitur tal-kont sabiex iwaqqaf ček li jkun ħareġ il-konsumatur, milli jissarraf. |
| 13 | Tibgħat ewro f'kont ieħor fiż-Żona Unika ta' Pagamenti bl-Ewro (SEPA) | Trasferiment ta' ewro bejn bank u ieħor fiż-Żona Unika ta' Pagamenti bl-ewro (SEPA), fuq struzzjonijiet tal-konsumatur. |
| 14 | Tibgħat flus fi kwalunkwe munita oħra ħlief l-ewro lil kwalunkwe bank ieħor | Meta l-fornitur tal-kont jibgħat flus fi kwalunkwe munita oħra ħlief l-ewro, fuq struzzjonijiet tal-konsumatur mill-kont ta' dak il-konsumatur għal kont ieħor. |
| 15 | Tirċievi ewro f'kont bankarju flewro | Meta l-konsumatur jirċievi pagament f'ewro minn kont ieħor denominat fl-ewro. |
| 16 | Tirċievi flus ġo kont bankarju (mhux denominat fl-ewro) f'Malta f'munita li mhix l-ewro | Meta konsumatur jirċievi pagamenti f'munita li mhix lewro direttament fil-kont tiegħu li ma jkunx denominat fl-ewro. |
| 17 | Overdraft | Il-fornitur tal-kont u l-konsumatur jaqblu minn qabel li l-konsumatur jista' jissellef il-flus meta m'hemmx aktar flus fil-kont. Il-ftehim jiddetermina ammont massimu li jista' jiġi missellef, u jekk it-tariffi u l-imgħax hux se jiġu ċċarġjati lill-konsumatur. |
| 18 | Direct Debit | Il-konsumatur jippermetti li ħaddieħor (riċevitur) jagħti struzzjonijiet lill-fornitur tal-kont biex jittrasferixxi l-flus mill-kont tal-konsumatur għal dak irriċevitur. Il-fornitur tal-kont imbagħad jittrasferixxi l-flus lir-riċevitur f'data jew dati li jkunu maqbula mill-konsumatur u r-riċevitur. L-ammont jista' jvarja. |